16 YOUR HEALTH 20 YOUR MONEY

SOCIAL SECURITY
HOW LONG WILL
YOU BE ON HOLD?

26 FRAUD WATCH

GOING GREEN?
HOW TO FIND LEGIT
INVESTMENTS

28 Q&A

AMY GRANT'S ENCORE

TIN | SEPTEMBER 2024 | VOL. 65 | NO. 7

RECLAIMING HER MUSIC AFTER SERIOUS SETBACK

AARPBulletin

WHERE WE'RE HEADED

AS THE VIRUS CONTINUES TO EVOLVE, NEW VACCINES AND TREATMENTS OFFER HOPE PAGE 8

>SUPER-CONTAGIOUS VARIANTS

AND BRÁIN!

>URGENT NEW VACCINE GUIDELINES

>THE COMING CHRISTMAS SPIKE

>YOUR COMPLETE SELF-PROTECTION PLAN

ARPBulletin AARP.ORG/BULLETIN | \$2.50

ELECTION SPECIA

AARP'S NONPARTISAN 2024 VOTER GUIDES:

- > KEY DATES & DEADLINES
- > WHAT'S NEW IN YOUR AREA
- > RACES TO WATCH PAGE 33



BUY ONE, GET ONE



TAKE AN ADDITIONAL

OFF each window and patio door1

Windows and Patio Doors!'



AND NO Money Down NO Monthly Payments NO Interest for 12 months¹

MINIMUM PURCHASE OF 4 - INTEREST ACCRUES FROM THE DATE OF PURCHASE BUT IS WAIVED IF PAID IN FULL WITHIN 12 MONTHS

TESTED, TRUSTED, AND TOTALLY PROVEN.

"My overall experience was great. I love the window, and from sales to scheduling, the experience was very good. The installers are highly skilled professionals and I would recommend Renewal by Andersen to all my contacts."

LYNN F. | RENEWAL BY ANDERSEN CUSTOMER

More 5-Star **Reviews**



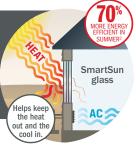
Than Other Leading Full-Service Window Replacement Companies[‡]





KEEP THE COOL AIR IN AND THE HEAT OUT!

Solving your window problems and having a comfortable home is easy and enjoyable when you choose Renewal by Andersen. Take advantage of this great offer to save money on your window project - and help save on high energy bills for years to come!







Offer Ends October 31

Call for your **FREE** consultation.

877-318-2948

MYWINDOWDEAL.COM

DETAILS OF OFFER: Offer expires 10/31/2024. Not valid with other offers or prior purchases. Buy one (1) window or entry/patio door, get one (1) window or entry/patio door 40% off, and 12 months no money down, no monthly payments, no interest when you purchase four (4) or more windows or entry/patio doors between 9/4/2024 and 10/31/2024. 40% off windows and entry/patio doors are less than or equal to lowest cost window or entry/patio door in the order. Additional \$50 off each window or patio door, minimum purchase of four (4) required, taken after initial discounties), when you purchase by 10/31/2024. Subject to credit approval. Interest is billed during the promotional period, but all interest is awived if the purchase amount is paid before the expiration of the promotional period. Financing for GreenSky® consumer loan programs is provided by federally insured, federal and state chartered financial institutions without regard to age, race, color, religion, national origin, gender, or familial status. Savings comparison based on purchase of a single unit at list price. Available at participating locations and offer applies throughout the service area. See your local Renewal by Andersen location for details. License numbers available at participating locations and offer applies throughout the service area. See your local Renewal by Andersen location for details. License numbers available at prenewalbyandersen.com/license. Some Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen locations are independently owned and operated. ²Values are based on comparison of Renewal by Andersen location for details and succession and succession and operated. ²Values are based on comparison of Renewal by Andersen location for the U-F

WHAT YOU'LL LEARN IN THIS ISSUE

The estimated percentage of Americans who have experienced long COVID.

PAGE 8



TOO GOOD TO BE TRUE

Don't believe a salesperson's pitch about government programs for free solar panel installation.

PAGE 26

AVERAGE SOCIAL **SECURITY CALL CENTER WAITS**



2023

minutes minutes 2024

PAGE 20

Need to find a skilled nursing facility?

Medicare has a comparison tool at medicare .gov/care-compare.

PAGE 35

66Nobody does anything big by themselves.99

-Singer Amy Grant, 63

PAGE 28

MORE FROM AARP

Social Security and **Medicare Books**

AARP has just released the 2024 editions of the best-selling books Social Security for Dummies and Medicare for Dummies. Buy them at **AARP.org/Dummies** or where books are sold.

Brain Health Show Rural America Live with AARP will explore ways to stay sharp as we age. Watch the TV show and join the conversation at 10 p.m. ET Sept. 19 on RFD-TV, or watch on demand at aarp.org/



Retirement Talk AARP money journal-

ist Jean Chatzky will reveal her top tips for planning and enjoying a comfortable retirement in a live virtual event at 7 p.m. ET Sept. 25. Go to facebook .com/aarpethel for more information.

Economic issues concern older voters.



COVER **STORY**

8 How COVID-19 is evolving



YOUR MONEY

20 An interview with Social Security chief Martin O'Malley

24 Live Well for Less: Evaluating retailer membership programs. Plus, great ways to save on continuing education



26 Fraud Watch: Beware of clean energy scams.

YOUR LIFE

28 Q&A: Amy Grant



32 Jo Ann Jenkins: We need a national

plan on aging. 33 2024 voter

guide

34 Letters to the editor

35 Medicare Made Easy

38 Witty & Wise



AARP Bulletin September 2024, Volume 65, No. 7 (USPS Number 002-900; ISSN 1044-1123) is published monthly except February and August by AARP, 601 E St. NW, Washington, DC 20049 (telephone 888-687-2277), AARP Media Sales Office; 99 Park Ave. AARY Bulletin September 2024, Volume 65, No. 7 (USF'S Number 002-900; ISSN 1044-1123) is published monthly except February and August by AARY, 601 E St. NW, Washington, DC 20049 (telephone 884-687-2277). AARY Media Sales Office: 99 Park Ave., 9430, New York, NY 10016. Copyright © 2024 AARP. All rights reserved. AARP Bulletin is a register trademark of AARP. Reproduction in whole or part withhout written permission prohibited. One membership in 100 and 100 member. Annual membership are \$16, including \$4.03 for subscriptions to AARP The Magazine, \$3.09 to AARP Bulletin. A three-year membership is \$43, a five-year membership is \$63. Dues outside domestic U.S. mail limits: \$17 a year for Canada/Mexico; \$28 for other countries. Periodicals postage paid at Washington, D.C., and at additional mailing offices. POSTMASTER: Send address changes to AARP Bulletin, c/o AARP, P.O. Box 199, Long Beach, CA. 90801. Printed in the USA. All articles are for informational purposes only and not intended to be a substitute for professional legal, financial or medical advice. Consult an attorney or other professional to determine what's best for your situation. AARP expressly disclaims and denies liability for any decisions made based upon the information presented. Visit aerp.org for additional information. AARP assumes no responsibility for unsolicited manuscripts or other materials submitted for review. AARP is the nation's largest nonprofit, nonpartisan organization dedicated to empowering the more than 100 million Americans 50 and older to choose how they live as they ge, State offices are located in all 50 states, the District of Columbia, Puerto Rico and the Virgin Islands. BrandAmp by AARP is an advertising program offered by AARP Media Sales. This content is paid for and prepared in collaboration with the disclosed advertiser and AARP Media Sales. The AARP editorial staff has no role in the preparation of this content or the BrandAmp by AARP program.

CLUELESS LEADERS People who pick themselves to run workplace teams do worse than those chosen by lottery, says a study from the National Bureau of Economic Research. It found groups headed by often overconfident "self-promoters" performed as if they had a boss with a measurably lower IQ.

PROMISING GAINS IN ALZHEIMER'S FIGHT



FDA FINDS NEW DRUG EFFECTIVE

nother drug has joined the arsenal of Alzheimer's treatments. The Food and Drug Administration approved a medication brand-named Kisunla after it proved effective in clinical trials when used by people in the early stages of the disease.

"The trial data demonstrated, convincingly, that Kisunla reduces the rate of cognitive and functional decline in patients in the mild cognitive impairment and mild dementia stages of Alzheimer's disease," said Teresa Buracchio, a director in the FDA's Center for Drug Evaluation and Research, in a statement.

Donanemab, Kisunla's medical name, joins similar drug Lecanemab (Leqembi) as sanctioned treatments for the disease that afflicts nearly 7 million older Americans. One difference: Kisunla is given by intravenous infusion once a month; Leqembi has a twice-a-month regimen.

Researchers found that the medication was especially effective in slowing the loss of thinking and memory skills in people in the earliest stages of the disease.

Kisunla helped to remove a protein called amyloid from the brain. In people with the disease, amyloid forms sticky plaques that disrupt normal cell function.

Jagan Pillai, M.D., an Alzheimer's researcher at the Cleveland Clinic, called Kisunla's approval "a huge impetus to the field ... mostly because it gives [patients] a range of therapeutic options."

Kisunla's maker, Eli Lilly, priced the drug at \$32,000 a year, higher than Leqembi's \$26,500 annual list price. Out-of-pocket expenses will depend on insurance.

Medicare will cover FDAapproved Alzheimer's treatments for some patients who work with a health care provider who participates in a registry to collect information on the medication.

BLOOD TEST SEEN AS HIGHLY ACCURATE

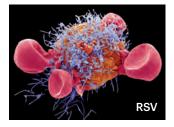
A blood test is about 90 percent accurate in diagnosing Alzheimer's disease in people experiencing problems thinking and remembering, says a study by a team of Swedish researchers published in the medical journal JAMA.

The blood test and others like it are not widely available to patients, but they could be soon. That would be a "revolutionary change," says Paul Newhouse, M.D., director of the Center for Cognitive Medicine at Vanderbilt University.

When making an Alzheimer's diagnosis, doctors rely on a patchwork of physical and cognitive tests and brain scans or invasive spinal taps. A highly effective blood test could save a lot of time and money, Newhouse says.

A faster diagnosis could also improve access to new Alzheimer's treatments that are approved for patients in the early to mild stages of the disease.

Research presented at the Alzheimer's Association's 2024 conference this summer suggests that an accurate blood test could slash the wait time for these treatments by several years.



CDC: Older Americans Need RSV Vaccine

f you are 75 or older, or 60 to 74 with chronic health problems such as heart or lung disease, the Centers for Disease Control and Prevention says you should get an RSV vaccine by early fall.

This is a change from last year, when the CDC was less urgent about the vaccine before RSV season and only advised people 60 and older to ask their doctor whether the vaccine for RSV (respiratory syncytial virus) was right for them.

For most people, RSV typically causes cold-like symptoms. In young children and older adults, however, an infection can be dangerous, even deadly. Adults with chronic heart or lung disease and those with weakened immune systems are also at high risk for complications from an infection.

The virus can cause pneumonia and worsen conditions such as asthma and chronic obstructive pulmonary disease.

The CDC estimates that RSV sends as many as 160,000 older Americans to the hospital annually and as many as 10,000 older adults die each year from an RSV infection. By comparison, during the 2021–2022 flu season, 52,872 adults 65 and older were hospitalized with influenza, and 4,115 died.

'My Social Security' Users May Face Account Changes

If you are one of the millions of older Americans who track your benefits and request services through a personalized Social Security account, you may need to change your login procedure or risk losing your account.

The Social Security Administration (SSA) announced this summer that users who set up My Social Security accounts

before September 18, 2021, will be required to transition those accounts to Login.gov, a secure sign-in service administered by the federal government.

The change will "simplify your sign-in experience and align [My Social Security] with federal authentication standards" while providing "safe and secure access to online services," SSA says.

About 46 million people who have My Social Security accounts will be affected, according to an SSA spokesperson.

My Social Security is free and available to anyone 18 or older who has a Social Security number and a valid email address. It's useful for getting estimates of future benefits, replacing a lost Social Security card and other services.

KOHLER Walk-In Bath



FOR A LIMITED TIME—\$1,000 OFF
Your KOHLER Walk-In Bath
+No Interest for 12 Months†

Stay in the Home You Love with a bath built for safety

The KOHLER® Walk-In Bath is designed to enhance your independence and comfort for a safer, spa-like bathing experience for years to come.

ENJOY THE BENEFITS OF A KOHLER WALK-IN BATH:

- ✓ Enter & exit easily with an ultra-low, 3"step-in
- ✓ Soothe sore muscles with whirlpool and BubbleMassage_™ air jets
- ✓ Keep warm with the Bask_® heated backrest





I can relax with the massage jets and the bubble jets, it's like my cocoon...It's cozy. You feel secure and protected.

-Mary, Texas

"

Call Today to Schedule Your FREE Consultation for \$1,000 OFF Your Walk-In Bath†

(800) 804-9694 | kohlerwalkinbath.com/septarp

In the News Special Report



IT'S THE ECONOMY, STILL

Older voters will decide Election 2024, and they are worried about pocketbook issues

BY TAMARA LYTLE

ane Cocking, 77, juggles expensive pharmacy bills while caring for her 80-year-old husband, who has Alzheimer's disease. Add inflation, and they are concerned about paying bills and staying in their Atlanta-area home in coming years.

"I worry about Social Security and Medicare being reduced or cut or done away," she says. "The programs we have paid into are in danger. That really scares me."

With control of the U.S. House and Senate hanging on the election, issues that affect aging Americans will be at stake.

A June poll by AARP in the 44 most competitive congressional districts looked at the most important issues for voters 50 and older. Those voters are highly motivated; 84 percent say they plan to vote this year, compared with 74 percent of all likely voters. Economic concerns drive that engagement. About 62 percent of voters 50 and older say they are

worried about their personal financial situation. When asked about particular issues, 80 percent say Social Security is important or very important, 73 percent say that about Medicare, and 67 percent say that of helping older people live independently at home. For the cost of prescription drugs, the number is 66 percent.

With all those issues in play, "every vote is going to count," says Khelan Bhatia, AARP's director of voter engagement.

That includes Cocking's, and—along with inflation—health care is on her mind. She has seen her husband, John, go from an athletic soccer player in their native England to a man with prostate cancer, blood clot disorder, sleep apnea and dementia. "Is it possible to thrive when you live with someone with dementia? It depends on the day," Cocking says. She's not sure she can afford to send John to memory care and keep their home for her to live in. "That will keep me up at night. It's so expensive—\$7,000 to \$10,000 a

month. You can go through your retirement money pretty quickly," she says. For now, she manages with family support, home care aides and antidepressants.

For Deanna Brandt, 87, a major concern is the cost of prescription drugs. With surgeries each of the past two years, she spent nearly \$8,000 per year out of pocket on medical expenses. "I'm lucky at least I can pay it without going without food," says Brandt, a retired executive assistant from the Chicago suburbs. She watched another woman walk out of a pharmacy without her medicine because it was too expensive. "It's on everyone's mind. I think about all the people having a hard time paying for prescriptions."

Recent legislation allows Medicare to use its massive buying power to negotiate with drug companies for lower prices. The first 10 drugs were chosen, and their negotiated prices are to be announced by the end of this month. Negotiations on prescription drugs are expected to lead to lower prices, meaning both the government and the Medicare patients who pay a portion of the cost will see their costs go down starting in 2026. Changes in government could alter that forecast.

Along with Medicare funding, the viability of Social Security remains a critical concern for older Americans.

The 2024 report from Social Security's trustees laid out the long-term solvency challenge for the program: By 2035, drastic action will be needed to prevent cutting Social Security and disability insurance benefits 17 per-



Cocking is the caregiver for her 80-year-old husband, who has Alzheimer's disease. She is concerned about the high cost of memory care.





"It's on everyone's mind. I think about all the people having a hard time paying for prescriptions."

—DEANNA BRANDT

cent. "It would have a huge impact on tens of millions of people," says Max Richtman, CEO of the National Committee to Preserve Social Security and Medicare. "This would put them over the edge into poverty."

Andrew Biggs, senior fellow at the American Enterprise Institute think tank, says another option is to raise how much income is subject to Social Security taxes from the current \$168,600. The amount of income subject to Social Security tax has dropped from 90 percent of earnings to 83 percent, Biggs says. But "it's always been easier for politicians to kick the can down the road.... No one wants to take an unpopular stand."

Biggs points out that no presidential candidate has said they want to cut benefits, but "how do they keep their promises?"

CAREGIVING MOTIVATES MANY

Terri Peacher-Ransom, 66, is one of millions of Americans who serve as caregivers to loved ones. Her husband, Don Ransom, was diagnosed with Parkinson's disease in 2005. Her day revolves around his medication schedule, and she worries he will fall. He is rated as 100 percent disabled by the Department of Veterans Affairs. That means she's eligible for a home care aide to come give him a bath three times a week and to

give her four hours a week of respite care.

"We are advocating for the people we are taking care of to be treated as human," says Peacher-Ransom, of Indianapolis. "Caregiving is a part of America's landscape. They need to realize caregivers are important."

In some states, elections are likely to decide the lawmakers who will create policy on tax credits for family caregivers to offset their expenses—such as installing wheelchair ramps and ferrying loved ones to doctor appointments. This would help caregivers, including people who don't live with the person being cared for and aren't their dependents, like a child taking care of a parent. Nebraska, Oklahoma and Maryland have passed laws, and Congress is weighing a bill called the Credit for Caring Act.

One in 5 Americans are family caregivers. They provide the equivalent of about \$600 billion a year in labor to help their loved ones, according to AARP estimates. Caregivers pay on average \$7,200 out of pocket each year, and the bill would allow those eligible to get a tax credit for up to \$5,000 to partially offset their costs.

Polls show another concern of Americans is inflation. Among voters 50 and older in the AARP poll of competitive congressional districts, it was second only to immigration as the top concern of 28 percent of those polled. Biggs says the new president could have an impact on inflation. Efforts endorsed by leading Democrats for programs to forgive student loans could push inflation up, he says, as could higher tariffs, which are part of the GOP platform.

Fear of higher taxes also remains a motivation for voters. Tax cuts made during the Trump administration, including for estate taxes, will expire at the end of next year unless lawmakers intervene. That would eliminate lower individual tax rates and the benefit of a more generous standard deduction.

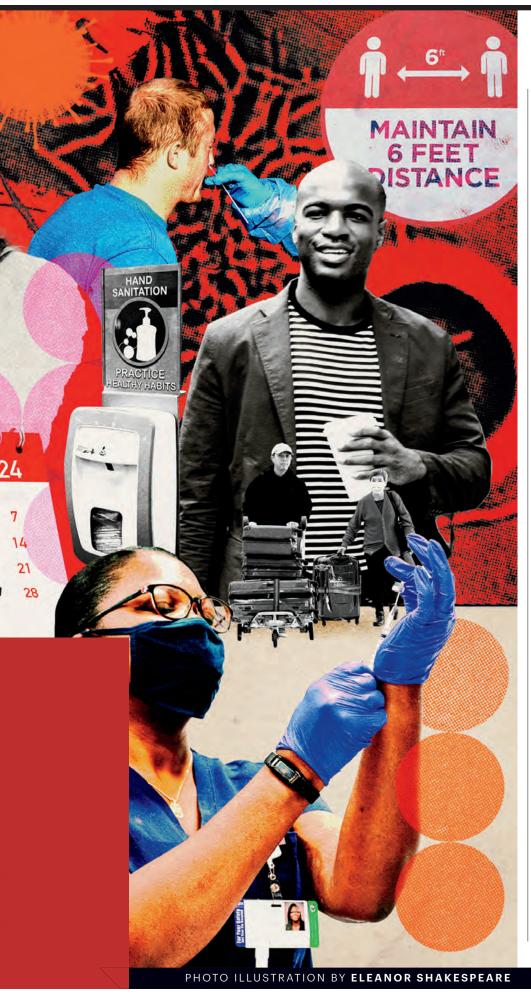
For many older voters, an ever-growing divide between political parties, with increasingly divisive rhetoric, is a concern.

Cocking hopes the election will sweep into office politicians who are willing to work across the aisle to tackle the nation's biggest challenges, not just people "so invested in hating the other party."

Tamara Lytle is a veteran political reporter whose work has been published in The Washington Post, the Orlando Sentinel and many other news outlets.







In at least 42 states, COVID cases, emergency room visits and hospitalizations all spiked this summer. In June, more than 1 in 50 Americans 65 and older went to an ER and were diagnosed with COVID, more than double last summer's rate, a rise attributable to the highly contagious omicron strains known as FLiRT.

FLiRT strains account for the majority of new cases, according to the Centers for Disease Control and Prevention.

Summer spikes happen when people huddle inside in air-conditioning for Father's Day, graduations and similar events. But older Americans should be concerned about what lies ahead. For the past two years, COVID infections among people 65 and older were highest between Thanksgiving and Valentine's Day, peaking around Christmas each year. "It is likely we will see more cases as we move into fall/winter," says Pragna Patel, M.D., senior adviser for long COVID at the CDC. For the past two winters, more than 1 in every 20 Americans 65 and older wound up in an ER with COVID symptoms.

FLIRT variants spread easily, having mutated to evade some antibodies. They don't appear to cause more serious symptoms—doctors see everything from mild colds to severe respiratory infections. It's not that they're any less deadly, but most of us have acquired a certain degree of immunity to COVID-19.

Still, older adults remain at risk. Early this summer, hospitalization rates for those 65 and older were roughly 14 times higher than for adults under 50, according to the CDC. For older Americans, then, protecting ourselves is critical. Here's how.

▶Get your vaccinations up to date—pronto.

Vaccination is still paramount for preventing COVID and decreasing the risk of severe illness and death, says Sara F. Martin, M.D., medical director of the Adult Post-Acute COVID Clinic at Vanderbilt University. If you're due for your next shot, there's no reason to wait: Updated 2024–2025 COVID vaccinations from Moderna, Novavax and Pfizer are expected to roll out this month. Medicare Part B continues to cover the vaccine, as do most insurers, but it's best to check in advance. Some insurers only

CONTINUED ON PAGE 10

Cover Story

CONTINUED FROM PAGE 9

cover the vaccine when it's administered in network. And yes, it's safe to get your flu shot at the same time.

- ▶ Don't rely on prior immunity. "Protection wanes over time," says William Schaffner, M.D., professor of preventive medicine and infectious diseases at Vanderbilt University School of Medicine. Because the older vaccines weren't targeted to all of the FLiRT strains, you need this fall's newest version.
- ▶ And don't rely on a history of luck. Though there are folks out there known as novids—people who've never had COVID—that doesn't mean you're immune if you're a member of that group. In fact, not having built-up antibodies to an actual infection could render you more likely to catch the disease, especially if you cruise on your previous luck and skip the vaccine updates.
- ▶ Protect yourself in high-risk areas. "The front line of prevention is still handwashing and masks," says Jill Foster, M.D., assistant dean at the University of Minnesota Medical School. Be a religious hand washer and wear a mask if you're at high risk or in a crowd.
- Paxlovid help reduce the severity of illness and may help protect against the risk of long COVID. Starting treatment as soon as possible after testing positive for COVID is paramount. If you're at high risk, it might make sense to talk with your doctor now about getting a plan in place in case you get sick, Schaffner says. "What would happen on a weekend, for example, or if your provider is on vacation? Just have that conversation so that, should you turn positive, [you'll be able] to start your Paxlovid just as quickly as you can."
- ▶ Stock up on home tests. Check your stash of home tests to make sure they're not expired. Pick some up at your local pharmacy if you need up-to-date tests.
- ▶ If you test positive, you should remain isolated until you've been symptom-free for at least 24 hours without the use of fever-reducing medications, according to the CDC. Once symptoms pass, it's still recommended that you take additional steps to prevent the spread of the disease for at least the next five days: Practice social distancing, wear a mask around others, ventilate your home if possible and wash your hands—especially if you're around other older adults.

THE UNTOLD IMPACT OF LONG COVID

Even mild cases of COVID-19 are linked to potential long-term repercussions—some of them deadly serious. Here's what we know about the aftermath of the disease



hrissy Bernal has caught COVID-19 three times, most recently in October 2023. "My symptoms were always pretty mild," she says. But after her third round of the virus, she developed extreme allergies to foods she used to eat all the time: oats, dairy, gluten, sesame seeds and peanuts. "I literally have some level of anaphylaxis every single day," she says. In May, Bernal, 46, a public relations professional in Houston, went into anaphylactic shock during a virtual meeting. "I had to inject myself with an Epi while everyone watched in horror on Zoom," she says.

Natalie Nichols, 53, has been struggling with debilitating asthma and severe food allergies since she first caught COVID more than three years ago. "Last fall, I spent two-and-a-half months confined to bed, motionless, because moving, including holding a cellphone, made me too short of

breath," she says. She's also experienced brain fog, high blood pressure, hyperglycemia, fatigue and gastrointestinal symptoms. Nichols, the founder of a nonprofit in Nacogdoches, Texas, recently underwent surgery to repair joint damage caused by COVID-induced inflammation.

Lorraine W., of Clarence Center, New York, was looking forward to an active retirement when she was diagnosed with COVID in March 2020. "I've never returned to my pre-COVID self," says Lorraine, 65. She's on medication to treat small blood vessel damage to her heart and continues to battle a lingering cough, fatigue and breathlessness, as well as kidney disease. Neurological changes have made her legs unsteady when she walks, requiring her to use balance poles. "None of these conditions were present before COVID," Lorraine says.

CONTINUED ON PAGE 12

Introducing the lightest folding power chair in the world

The Journey Air Elite features the latest carbon fiber technology for the ultimate in portability and performance •

Mobility issues affect over 1 in 5 Americans. These individuals, and their loved ones, know how decreased mobility can result in loss of independence, pain and falling hazards. They are often stuck at home, missing out on a variety of activities, in a vicious cycle that diminishes their quality of life. In the past, mobility devices like scooters and power chairs were too heavy and bulky to transport easily. Now, carbon fiber material invented for the aerospace program has been used to create the ultimate mobility device. It's called the Journey Air Elite ... and there's nothing else like it on earth.

At only 26 pounds, the Journey Air Elite combines lightweight portability with world class performance. It's simple to use joystick and powerful dual-motor drive system enables you to zip around quickly and

safely. Its easy to maneuver, never tips, fits easily through doorways, and can go right up to a table or desk. Once you are done, just one pull on the seat handle folds it up. There's a fold-down back to make it even easier to stow and store. It features

flat-free tires and rear anti-tippers for added convenience and safety. NIEW ONLY 26 POUNDS!*

Folds flat in seconds

*Do not attempt

Just imagine how this chair can improve your life and make it easier for loved ones and caregivers to accompany you to activities and events you would have missed in the past. Don't spend another day stuck at home. Call today, and a helpful, knowledgeable consultant will help you get a Journey Air Elite of your very own. Don't wait – call now!



What makes it the best?

- Ultra-lightweight yet durable
- Speedy and maneuverable
- Comfortable and easy-to-operate
- Pulls right up to desks and tables
- 8-mile range on a single charge
- Perfect for dining, shopping, sightseeing and lots more!
- Foldable for easy storage and transport



Call toll-free now

1-888-665-1149

Please mention code 606491 when ordering.



enjoying life never gets old™

journey



Cover Story

CONTINUED FROM PAGE 10

In June, the National Academies of Sciences, Engineering, and Medicine released a comprehensive definition of long COVID: "an infection-associated chronic condition that occurs after COVID-19 infection and is present for at least three months as a continuous, relapsing and remitting, or progressive disease state that affects one or more organ systems." According to that definition, 18 million Americans have experienced long COVID; currently, more than 1 in 20 of us are living with its symptoms. Researchers have begun to link long-term COVID with another recent phenomenon: our shrinking life expectancy.

THE DISEASE WE'RE FORGETTING

COVID doesn't seem that scary anymore. More than 98 percent of the U.S. population has some degree of immunity—from vaccination, prior infection or both—and Paxlovid and other medications are available to counteract acute symptoms. For many of us, contracting COVID is like having a bad upper respiratory infection.

But "COVID isn't gone," says Ryan Hurt, M.D., director of the Long COVID Research and Clinical Program at the Mayo Clinic. The World Health Organization (estimates that COVID still kills at least 1,000 people every week around the globe—but "we only have data from about 40 countries," says Maria Van Kerkhove, M.D., director of WHO's Department of Epidemic and Pandemic Preparedness and Prevention.

Older adults and those with preexisting conditions remain among the most at-risk populations for severe, acute COVID. People 65 and older accounted for 63 percent of COVID-related hospitalizations and 88 percent of in-hospital deaths during the first seven months of 2023, according to CDC data.

Although the dangers of acute COVID infection may have ebbed for many, the reality of long COVID is coming into view. Of those who contracted COVID-19 within the past four years, 10 to 20 percent have experienced long COVID.

"With every new case of acute COVID [the initial phase of infection when diagnosed or symptoms first appear], there is risk for developing long COVID," says Caitlin McAuley, D.O., a family physician at the Keck COVID Recovery Clinic in Los Angeles. She's had

patients who developed long COVID fully recover, get reinfected several times with no lingering effects, then develop another case that leads to a new bout of long COVID. She also has seen patients who got COVID twice with no lingering effects, and the third time they ended up with prolonged symptoms.

"We still have a number of individuals who had the first wave of COVID who are suffering from long COVID symptoms now, several of them many years out," says Jerrold Kaplan, M.D., medical director of the COVID Rehabilitation and Recovery Program at Gaylord Specialty Healthcare in New York.

Having escaped long COVID previously doesn't mean you won't face it in the future. Indeed, some research has suggested that catching multiple COVID-19 strains puts you at increased risk. A study published in 2022 found that reinfection can increase the risk of complications in major

organ systems, and these risks persist at least six months beyond the initial infection.

We don't yet know the true impact of catching COVID. "Many chronic disease processes, such as cardiovascular disease, dementia and cancer, take years to develop. And whether acute COVID-19 puts people at risk for some of these issues? Time will tell," Hurt says.

What doctors do know is that patients are flocking to their offices complaining of symptoms they never had before COVID.

IS LONG COVID BOOSTING OUR DEATH RATE?

In July, COVID accounted for less than 1 percent of all deaths in the U.S. Life expectancy in the U.S. is 77.5 years, reflecting an uptick over the past two years but still lower than prepandemic levels. Many factors contribute to that statistic, but it's clear that the long-term effects of COVID have played a role.

For example, a study in the journal *Nature Medicine* found that those hospitalized with
COVID had a 29 percent greater risk of death

38%n

OF ADULT AMERICANS ARE LIVING WITH LONG COVID



NUMBER OF AMERICANS LIVING WITH LONG COVID



OF AMERICAN ADULTS ARE LIVING WITH LONG COVID



PEOPLE 65+ HOSPITALIZED FOR COVID THIS SUMMER VS. ADULTS 50 AND YOUNGER. in the three years after their infection.

"But what was also alarming is that in people who weren't hospitalized, there was also an increased risk of a variety of medical issues," says John Baratta, founder and codirector of the COVID Recovery Clinic at the University of North Carolina at Chapel Hill. Even patients who'd had mild bouts of COVID-19 had an increased risk of respiratory, cardiovascular, metabolic and neurological issues lingering for three years after the initial infection. Long COVID patients had a significantly increased risk of severe health issues affecting the brain, lungs and heart.

We have long known that an acute case of COVID can compromise heart health: Compared with those who didn't contract COVID, people who caught the virus were 81 percent more likely to die of a cardiovascular complication in the ensuing three weeks, according to a

study of 160,000 patients published by the European Society of Cardiology. But the risk lingers long after the symptoms abate. Those who caught the virus were five times more likely to die from cardiovascular disease as long as 18 months after infection, the same study found. Heart disease deaths, which had been on a downward trend for decades, began to spike in 2020 and remained high through 2022, the last year for which data is available.

Stroke, blood clots in the legs leading to clots in the lungs, abnormal heart rhythm (arrhythmia) and inflammation of the heart are among the challenges COVID poses, says Mohanakrishnan Sathyamoorthy, M.D., professor and chair of internal medicine at the Burnett School of Medicine in Fort Worth, Texas. In long COVID, this collection of cardiovascular disruptions can present as postural orthostatic tachycardia syndrome (POTS), in which patients' heart rates increase

CONTINUED ON PAGE 14

^{up} \$50,000

PERMANENT LIFE INSURANCE EXCLUSIVELY FOR AARP MEMBERS

Rates locked in for life

full benefits day oneno waiting period



Part of the only life insurance program endorsed by AARP

With AARP Permanent Life from New York Life Insurance Company, rates are usually lower when compared to coverage with guaranteed acceptance. This may allow you to afford more coverage to help protect your family during an uncertain time. Take a look at the comparison below to see what else this Permanent Life coverage has to offer.*

Permanent Life	Guaranteed Acceptance				
\$38 per month for	\$60 per month for				
\$10,000 coverage**	\$10,000 coverage**				
No medical exam —	No medical exam or				
just health questions	health questions				
(you don't need to be in perfect health)	·				
No waiting period.	Waiting period. Two-year				
Full benefits day one	limited benefit period				
Coverage maximum	Coverage maximum				
as high as \$50,000	stops at only \$25,000				

**Rates for non-smoker, female, age 60.

Don't Wait! We've made it easy for you to get more information and apply.



Scan to apply online



Visit
PermNYL.com



New York Life at 1-800-280-00

at 1-800-280-0063 8 a.m. to 8 p.m. (ET) Monday–Friday



Mail back the coupon below

When comparing AARP Permanent Life from New York Life to AARP Guaranteed Acceptance Life from New York Life.

Apply online not available in all states. There may be a lower-cost permanent life product available, but it includes a two-year limited benefit period. Please call for details.

If relevant statements of age or facts are not accurate, New York Life will make a fair adjustment of premiums and/or insurance. Residents of FL: D. N. Ogle is a licensed Florida agent for service to Florida residents. Available to AARP members ages 50–80 and their spouses ages 45–80. If death results from suicide in the first two years, benefits will not be paid. In MO, ND, and WA, specific state rules apply.

The AARP Life Insurance Program is underwritten by New York Life Insurance Company, New York, NY 10010. AARP membership is required for Program eligibility. Specific products, features and/or gifts not available in all states or countries. (Group policy form AA-80.) New York Life pays royalty fees to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. AARP and its affiliates are not insurers and do not employ or endorse agents, producers or brokers. AARP has established the AARP Life Insurance Trust to hold group life insurance policies for the benefit of AARP members.

Return coupon for a FREE information kit[†]

Fill in the card completely for a personalized quote and application. Please use black ink only.

3886-01-F

Mrs. Ms				
(Please print)	First Name	Last Name		
Address			Apt. No.	
City		State	Zip Code	
/	/			
Date of Birth		AARP Membership No.		
()				
Phone		Email		

MAIL TO: New York Life/AARP Life Insurance Program, P.O. Box 30709, Tampa, FL 33630-3709

† Includes details on costs, eligibility, renewability, limitations, and exclusions.

Please include your contact information; a representative may call. Your information will not be shared for marketing purposes with anyone outside of AARP or New York Life.

86-0

Cover Story

CONTINUED FROM PAGE 12

abnormally when they go from sitting or lying down to standing up.

One theory to explain COVID's long-term effect on the heart—and the body in general—centers on inflammation. "Every time you get infected with COVID, there is a possible increased risk of long COVID, and some cardiac disorders can occur—especially if you have a history of heart disease, including stroke, heart disease and heart attacks," says Pragna Patel, M.D., senior adviser for long COVID at the CDC. All of these problems can be exacerbated by the virus entering coronary tissue and triggering inflammatory responses that can damage the heart.

Researchers say COVID may also alter the gut microbiome, a primary controller of inflammation, thereby triggering the immune system to rev up the condition. "There is no single agreed-upon mechanism that's causing the issues," Baratta says. "An individual may have multiple factors going on in their body, and not everyone will have the same underlying mechanism causing their symptoms," which increases the complexity of both research and treatment.

One factor that seems to matter: vaccination status. "Several studies show that vaccination can decrease the risk of developing long COVID," Patel says. Vaccination rates tend to increase with age, with people 75 and older being the most well vaccinated—hence the most well protected from long COVID, Patel theorizes. That may explain why long COVID most commonly affects people ages 35 to 64; the risk seems to drop for those 65-plus, according to CDC data.

FROM LONG COVID DIAGNOSIS TO TREATMENT

No single test can determine whether a person has long COVID. Doctors typical-

ly diagnose long COVID by reviewing the patient's health history and current symptoms and trying to rule out other causes. A positive COVID test is not required, as someone could have been infected without knowing it, then experience strange symptoms later, Patel says.

Though there are many ongoing clinical trials on long COVID, there is no umbrella treatment. Primary care physicians address what they can, then call in specialists—such as a cardiologist to handle arrhythmia or a therapist to treat anxiety—for more targeted care. There are long COVID centers around the country where teams of professionals work to help patients through their unique symptoms. "Because the effects of COVID are so wide throughout the body and mind, there will not be a single treatment for all long COVID issues," Baratta says. "This is going to be treated by many different types of providers and specialists, and it will be treated, often, symptom by symptom."

Long COVID is recognized as a disability under the Americans with Disabilities Act if it substantially limits one or more major life activities. About 200 symptoms fall under that umbrella, Patel says. Here are some of the conditions we're learning can linger months and, in some cases, years beyond an acute COVID infection. If these or other health changes seem familiar, consult your primary care physician.

1. EXTREME FATIGUE

It's common to experience fatigue when your body is busy fighting off an illness. But some people still

struggle with fatigue long after their initial COVID infection. In fact, a lack of energy is the number one symptom reported by long COVID patients. In some, this can be diag-

nosed as chronic fatigue syndrome, which has been on the rise since the start of the pandemic, Baratta says. He defines this as "a disabling level of fatigue that severely limits daily activities."

This lingering fatigue may be due to limited production of energy within the muscles caused by damage to the mitochondria from a COVID infection. It can happen to anyone-no matter their level of fitness before infection. "I've treated patients who have been triathletes and now may only be able to do 15 or 20 minutes of exercise a day, when they're used to running and swimming miles at a time," Kaplan says. He recommends starting slow and pacing yourself with everything you do around the house, "doing shorter intervals several times throughout the day, rather than trying to do everything at once." Whether it gets better depends on the individual. Some people's symptoms clear, and some people may battle them indefinitely.



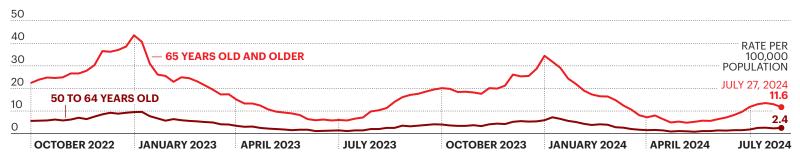
2. SHORTNESS OF BREATH

An analysis of chest CT scans from 144 patients ages 27 to 80 found that more than one-third

of people hospitalized with a previous COVID infection had lung scarring and thickening two years after coming into contact with the virus. Even patients with milder cases who walked away without scarring can experience changes in their breathing.

"Some research shows that people after COVID start to take shorter, shallower breaths," Baratta says. "This essentially causes a type of hyperventilation they are doing without even recognizing it, not getting good fresh air deep into the lungs, and [this] can lead to shortness of breath." Doctors have found success using respira-

HOSPITALIZATION RATES ASSOCIATED WITH COVID-19



SOURCE: CDC.GOV, AS OF JULY 29, 2024

tory exercises to help patients relearn slow, deep breathing.



3. COGNITIVE CHANGES

Difficulty concentrating, spaciness and forgetfulness are just a few of the brain challeng-

es COVID can bring on. These can last for weeks or months or—in some with long COVID—become an everyday occurrence that lasts indefinitely. COVID may linger in a person's gut long after an infection, altering their microbiome and hindering the body's ability to produce serotonin, leading to cognitive disturbances.

COVID may also disrupt the blood-brain barrier, allowing chemicals or molecules in the rest of the body to enter the brain blood circulation and potentially lead to brain fog, Baratta says.

One study found that 30 days after testing positive for COVID-19, people were at greater risk for cognitive decline, as well as for mental health disorders including anxiety, depression and stress. Another study found inflammation in the brains of people with mild to moderate COVID-19 was similar to the effects of seven years of aging. Doctors are leading neurologically affected patients through cognitive rehabilitation exercises that show promise in reducing symptoms.



4. DEPRESSION AND ANXIETY

"Mood-related disorders are one of the top five issues that happen to people after COVID," Barat-

ta says. There may be a direct relationship between the virus's effect on the brain and mood issues. A 2021 review of eight studies found that 12 weeks after a COVID infection, 11 to 28 percent of people had depression symptoms, and 3 to 12 percent of those individuals reported their symptoms as severe. If you're feeling more stressed or down after catching COVID, tell your primary care physician, who can refer you to a therapist. Or visit the American Psychological Association's search tool at locator.apa.org to find a qualified therapist in your area.



5. SLEEP DISTURBANCES

Nearly 40 percent of people with long COVID have reported major changes to their sleep patterns.

One study looked at 1,056 COVID-19 patients

who did not have a severe enough infection to require hospitalization. Of that population, 76.1 percent reported having insomnia and 22.8 percent severe insomnia. Sleep apnea may also appear post-COVID, another way the disease affects the respiratory system.

Talk to your doctor if you're having sleep issues. A CPAP (continuous positive airway pressure) machine can help with sleep apnea. Lifestyle habits that prioritize healthy sleep, such as keeping consistent sleep and wake times and avoiding large meals before bed, may also help. "Post-COVID sleep has literally been a nightmare! We saw a 23 percent increase in sleeping-pill prescription during and post-COVID," says Michael Breus, a clinical psychologist and clinical sleep specialist in Los Angeles.



6. DIGESTIVE UPSET

Diarrhea, constipation, abdominal pain, bloating and gas: These symptoms of irritable bowel syn-

drome can be by-products of an encounter with COVID. A survey of 729 COVID survivors found that 29 percent experienced at least one new chronic GI symptom six months after their infection. "There is evidence that parts of the COVID virus linger in the GI tract for many months after the initial illness, and it's been suggested that the presence of these ongoing viral fragments causes dysfunction or problems with the GI tract, leading to mostly symptoms of diarrhea and gastric distress and discomfort," Baratta says.

Talk to your doctor about any new digestive symptoms or seek help from a gastroenterologist. You can keep a food journal and note if your condition flares after eating certain foods. Try cutting out those foods, then reintroducing them one by one to see what you react to, Kaplan advises.



7. NEW OR WORSENED ALLERGIES

Some people who develop COVID experience allergies

they never had before. One study found the risk of developing allergic diseases, such as asthma and allergic rhinitis, rose significantly within the first 30 days after a COVID diagnosis. This may be because one's immune system stays hypervigilant after fight-

ing the virus, McAuley says.

In severe cases, like Chrissy Bernal's, this can lead to mast cell activation syndrome (MCAS), a disease that can behave like a series of severe allergies: The body's cells become hypersensitive, causing strong reactions to everything from food and pollen to even a hot shower or exercise. Antihistamines and other medications may help, so talk to your doctor if you experience skin itching, a rapid pulse, wheezing or gastrointestinal symptoms.



R DAIN

Some COVID survivors battle chronic pain, everything from aching joints to testicular pain.

There is a higher risk of inflammatory arthritis, and women are at higher risk than men. One review of studies estimated that 10 percent of people who contracted COVID experienced musculoskeletal pain at some point during the first year after infection.

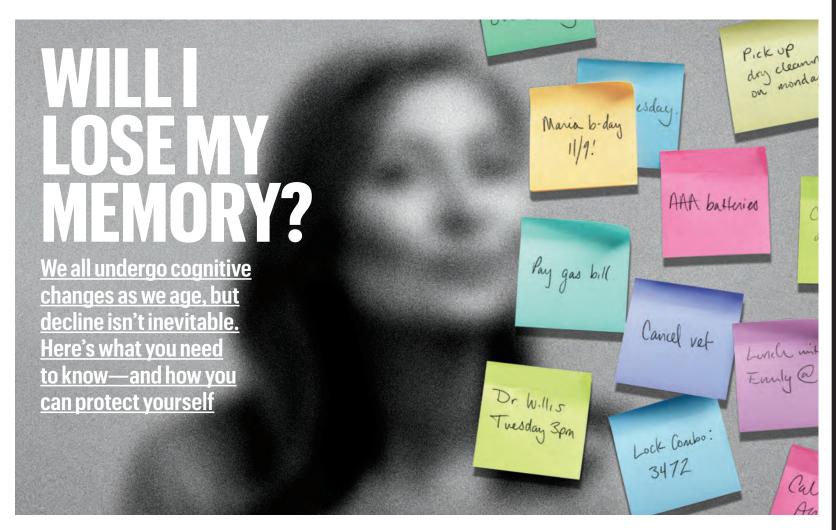
Reducing stress, eating a healthy diet and exercising may ease some post-COVID discomfort. Massage therapy, movement therapy, acupuncture and over-the-counter pain medications may also offer relief. Your doctor can refer you to a specialist, such as a rheumatologist, who can help manage symptoms including joint pain.

FAST-MOVING RESEARCH MEANS NEW HOPE

If your symptoms last after a bout of COVID, start with your primary care physician, who can help treat your symptoms or refer you to a specialist. Despite previous dismissals, long COVID is more recognized these days, Patel says, and the CDC is doing its part to educate both patients and providers. And initiatives such as the National Institutes of Health's Recover program are researching treatment options.

"In a year, things will look different, because research is moving so quickly," says Sara F. Martin, M.D., medical director of the Adult Post-Acute COVID Clinic at Vanderbilt University Medical Center. The CDC, for instance, is funding a series of clinical trials that the NIH has in the works. This new information, Martin says, may guide doctors, including herself, who treat long COVID patients to better ease their symptoms.

Nicole Pajer writes regularly for Self, Glamour, Parade and other national magazines.



BY **DEBRA WHITMAN**

his has happened to me more than once: I walk into the kitchen, my mind ticking through the day's chores and errands, and as I open the refrigerator, I realize I've forgotten what I'm looking for. My first thought: Am I losing my mind? My second: Is this a sign of looming dementia?

Moments like this are common to many of us. Our brains, like our bodies, age. When our brains are young and healthy, we can quickly and accurately process language, form opinions, remember details, learn new skills and make decisions. But as we age, biology slows this processing activity. We may need a little more time and concentration to learn new skills or perform complex memory or organizational tasks, such as balancing a check-

book. This is all perfectly natural, and in most cases, older people can perform these tasks just fine if given enough time.

As for those incidents of forgetting, not all of them signal trouble. Scientists used to believe that any kind of forgetting was due to a failure in the workings of the brain, but we now know that "everyday forgetting"—that moment at the refrigerator or when the name of an acquaintance slips our minds—is an adaptive aspect of the brain's normal functioning. Our brain cells contain mechanisms to promote not only memory but also memory erasure, a balancing act that is critical to healthy cognitive functioning.

Other mental abilities, meanwhile, grow stronger with age. Even as words stall on the tip of our tongues, our grasp of meaning and the connections between ideas may grow. We can continue to build vocabulary and verbal reasoning skills—our ability to understand concepts expressed through language and to think constructively and apply logic.

In other words, cognitive change is normal, but cognitive decline is far from inevitable: About half of American adults believe they will likely get dementia, when only about 15 percent of people between 75 and 79 have even mild cognitive impairment. And our chances of getting dementia have actually declined. The percentage of Americans 70 and older with dementia has decreased from 13 percent in 2011 to 10 percent in 2019—likely due to improvements in nutrition, health care, education and lifestyle.

But dementia is a reality for far too many people, and it's important to learn to distinguish normal cognitive changes from the kinds of impairment we should be concerned

CONTINUED ON PAGE 18



It's Your Life,
Only The Top Rated[†]
Medical Alert Device Will Do

Medical Guardian **Empowers**Over **600,000** Lives Every Day.

Pursue what you love with confidence, knowing your Medical Guardian device protects you 24 hours a day, 7 days a week.

Get immediate help in 3 easy steps!

Press Your Medical Guardian Help Button 2

Connect With
Our Emergency
Monitoring Operators



Help Is On The Way



Devices starting at

\$17.95

+ FREE + FREE + FREE
SHIPPING MONTH LOCKBOX**

CALL NOW! LIMITED TIME OFFER!

800-759-3321

medicalguardian.com



Scan code with your phone's camera to view online



Your Health

CONTINUED FROM PAGE 16

about. What doctors call mild cognitive impairment refers to memory and thinking difficulties that have a minor impact on daily life—losing your keys more often or needing to concentrate harder to perform familiar tasks. Often, simple tools like hooks by the door for your keys, daily planners or to-do lists can help, and symptoms sometimes stay the same or even improve over time. But about one-third of people with mild cognitive impairment will develop dementia within five years, so it's important to check in regularly with your doctor.

Dementia is a blanket term for significantly impaired thought, memory and reasoning. Alzheimer's disease is the most common form of dementia in people over 65, accounting for 60 to 80 percent of all cases. Alzheimer's tends to develop gradually, progressing from

minor issues of forgetting to problems with memory and thinking that do impact daily functioning. (Losing your car keys in the house is a common occurrence, but getting lost while driving home on a very familiar route may be cause for concern.) Over time, people begin to show mood changes, increasing confusion and memory loss. They

may become agitated and begin to wander. Finally, with severe dementia, people can no longer communicate coherently, and they need help with all self-care.

Neither Alzheimer's nor other forms of dementia follow a single trajectory. Some patients progress rapidly, while others remain vibrant, active and socially engaged for years.

Even if you're not concerned about your brain health, it's a good idea to get a cognitive evaluation, so you have a baseline against which to measure changes you or others notice. At age 50, I did an online assessment through AARP's Staying Sharp platform that allows me to compare myself to other women my age with a similar level of education. I did well, but didn't get perfect marks in every area. The key benefit is that I can redo the test and track any changes over time. You can



This article is adapted with permission from AARP's *The Second Fifty:* Answers to the 7 Big Questions of Midlife and Beyond by Debra Whitman (W.W. Norton & Company, September 2024), a guide to aging well in a changing America. One hundred percent of AARP's royalties from the sale of this book support the charitable work of AARP Foundation.

Find The Second Fifty at aarp.org/Bulletin50 or wherever books are sold.

also do a cognitive assessment in a doctor's office, as part of the annual wellness visits paid for by Medicare. If you or your doctor are concerned, the doctor can check for other conditions that could be causing symptoms that mimic early dementia and that are treatable—such as thyroid disease, vitamin B12 deficiency, depression and sleep apnea. Your doctor or pharmacist should review your prescriptions; some common prescription drugs, as well as over-the-counter sleep aids, may have side effects that cause confusion, impact memory or worsen the symptoms of existing

cognitive problems. Your doctor might also schedule a more thorough assessment with a specialist, who may perform an MRI, CT or PET scan that could reveal tumors, strokes or other problems that can cause dementia.

Many people I've spoken to feel that because there is no medical cure for dementia, there is little

point in getting an early diagnosis. But undiagnosed cognitive impairment or dementia can be a source of ongoing stress and uncertainty, disrupting work and relationships. And a diagnosis can bring important benefits. Jason Karlawish, M.D., codirector of the Penn Memory Center and author of The Problem of Alzheimer's, shared with me that early diagnosis helps people to understand the changes they're experiencing, potentially begin treatments that might help with symptoms or even participate in clinical trials of new therapies. Critically, it allows people to make informed decisions about the future and put a plan in place. Many people live alone and don't have natural caregiver networks. A diagnosis, Jason said, is a catalyst for the discussions we need to have: "Who will help me in the coming months

and years, to make sure I remain safe, social, engaged?"

It's important to bear in mind that you don't lose capacity the day you're diagnosed. Many people continue to live meaningful lives for years following a diagnosis. I met Terrie Montgomery on Zoom in 2022, seven years after she learned that she had early-onset Alzheimer's. Terrie told me she first became concerned when she noticed she was forgetting passwords at work. Then one day, while driving, she found herself at a railroad crossing. For a moment she just didn't know what to do and she panicked. After her diagnosis, Terrie became an advocate—along with two other African Americans living with dementia, she cofounded Black Dementia Minds (under the umbrella of the National Council of Dementia Minds). She remained active in spite of her doctor's attitude. "The doctor told me it was terminal, there was no cure," she said. "There was nothing like, 'You can live with this disease.' But just because you get this diagnosis doesn't mean you're going to die tomorrow. You have to live. And I wanted to live." Terrie said that if she were a doctor delivering a dementia diagnosis, she would say, "You've got Alzheimer's. But we have resources. We've come so far. Walk out of here thinking about the things you can do. Get in touch with a support team. Start doing things you've put off. Start living."

Whether we feel perfectly sharp or are concerned about how we're functioning, there is actually a lot we can do to support our brain health and lower our risk of dementia by 15 to 33 percent. Adopting healthy habits even late in life can make a difference. So while we await the development of more effective medical treatments, let's take action where we can: Establish our cognitive baseline, learn to recognize concerning signs, adopt habits that can improve brain health and talk to our doctors if we're concerned.

Debra Whitman is an economist and chief public policy officer for AARP, where she leads a team that works to improve the lives of older Americans and their families.

THE AARP BRAIN HEALTH RESOURCE CENTER OFFERS TIPS, TOOLS AND INFORMATION:

Staying Sharp, including an online assessment of reasoning, memory and attention.

►Advice on diet, exercise, sleep and more.

► Explainers on dementia, stroke and other brain illnesses. Go to aary brainhealt scan this.



► Latest news on brain health. Go to aarp.org/ brainhealth or scan this.

AARP BULLETIN SEPTEMBER 2024



The best walk-in tub just got better with breakthrough technology! *Presenting the all new Safe Step Walk-In Tub featuring MicroSoothe*. An air system so revolutionary, it oxygenates, softens and exfoliates skin, turning your bath into a spa-like experience. Constructed and built right here in America for safety and durability from the ground up, and with more standard features than any other tub.

- ✓ Heated seat providing warmth from beginning to end
- ✓ Carefully engineered hydro-massage jets strategically placed to target sore muscles and joints
- ✓ High-quality tub complete with a comprehensive lifetime warranty on the entire tub
- ✓ Top-of-the-line installation and service, all included at one low, affordable price
 You'll agree there just isn't a better, more affordable walk-in tub on the market.

CALL TODAY AND RECEIVE A

FREE SHOWER PACKAGE PLUS \$2000 OFF*

FOR A LIMITED TIME ONLY

Call Toll-Free 1-800-997-0192



www.SafeStepBathing.com

For your FREE information kit and our Senior Discounts, Call Today Toll-Free

1-800-997-0192

- P. 24 ARE STORE MEMBERSHIPS WORTH IT?
- P. 24 SAVE ON CONTINUING EDUCATION
- P. 26 CLEAN ENERGY SCAMS ON THE RISE

CONGRESS HAS REDUCEDOUR STAFF TO A 25-YEAR LOW??

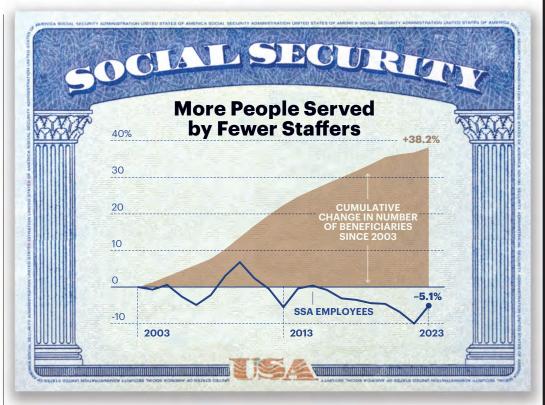
Social Security chief
Martin O'Malley explains
how he's trying to turn the
struggling agency around

INTERVIEW BY ANDY MARKOWITZ

ith the Social Security Administration under fire from retirees, Congress and advocacy groups including AARP, SSA Commissioner Martin O'Malley has no easy job. Sworn in last December for an abbreviated term that expires in January, the former governor of Maryland might have only a short amount of time to address the agency's deteriorating customer service. In this interview with AARP, O'Malley talks about the challenges the SSA faces and what he believes is the key to its longterm success.

Two customer service priorities that you've identified are long wait times on Social Security's 800 number and growing wait times for people making disability claims. Where are you in fixing these?

At the end of last year, when I was confirmed, the average wait time on the 800 number was 41.2 minutes. We've wrestled that bad boy down on a rolling 30-day average to 17.8 minutes. Depending on when you call, some people will get longer wait times, some people shorter. We've installed a callback assist. [Rather than wait on hold, callers can leave



SOURCE: SOCIAL SECURITY ADMINISTRATION

their number, so an SSA representative, when available, can call them back.]

It's also important to communicate honestly and clearly with our customers about what their expectations should be, so that they don't feel like they have to call the 800 number because they were told to expect something within two weeks, when the reality is it would take 40 days.

What about disability claims?

Probably the biggest fire-breathing dragon we confront right now is the growing numbers of people applying for disability determinations. There's a huge backlog. In 2023, according to our actuary, we had 30,000 people dying as they awaited their initial disability determination. We're doing a couple

of things on that front. One is better use of technology to identify early those cases that are very likely going to be allowable cases. The other thing is to expand the use of technology so that the people making those initial disability determinations can more quickly get to the heart of the medical record, instead of flipping through a thousand pages.

Having callback assist and rolling out video appointments, which you've recently announced, are things organizations with large customer bases have been doing for a long time. Why was the SSA so slow to adopt some of these changes?

The context of everything we struggle with here and now is the truth that we are serv-

CONTINUED ON PAGE 22



Medicare coverage with you in mind

Explore the variety of AARP® Medicare Plans from UnitedHealthcare



Choice of plans to fit your needs and budget

A range of different coverage options and monthly rates



Benefits beyond Original Medicare

Plans to help cover out-of-pocket costs, or more comprehensive plans that include additional benefits like dental, vision and hearing



Choice of providers

Some plans offer a national network of doctors. Other plan options let you see any doctor that participates in Medicare and accepts the plan AARP has chosen to brand UnitedHealthcare Medicare plans as the only Medicare plans with the AARP name, for more than 20 years. These plans stand for quality, value and customer service.



Scan here

Licensed insurance agents and easy-to-use online shopping tools make it simple to find a UnitedHealthcare plan for your needs and budget.

Call UnitedHealthcare today to learn more. 1-877-520-3993, TTY 711 aarpmedicareplans.com



Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies. For Medicare Advantage and Prescription Drug Plans: A Medicare Advantage organization with a Medicare contract and a Medicare-approved Part D sponsor. Enrollment in these plans depends on the plan's contract renewal with Medicare. UnitedHealthcare Insurance Company pays royalty fees to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. AARP and its affiliates are not insurers. You do not need to be an AARP member to enroll in a Medicare Advantage or Prescription Drug Plan. AARP encourages you to consider your needs when selecting products and does not make specific product recommendation for individuals. You can see any doctor who accepts Medicare, but costs may be higher when visiting out of network providers. Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. Network size varies by local market and exclusions may apply. © 2024 United HealthCare Services, Inc. All Rights Reserved.

Y0066_230717_020812_M SPRJ84316_20172729_32B

ADVERTISEMENT

KNEE PAIN?

Does knee pain prevent you from doing daily activities or bother you when simply walking or climbing stairs? Are you concerned that you might need surgery or prescription drugs to feel better? You should know help is available with this new topical treatment.

MagniLife® Knee Pain Relief Gel combines the best known ingredients for relief of stiffness, swelling, tenderness, aching and burning pains associated with knee discomfort, such as Arnica and Croton Lechleri. Fast-acting gel can be used daily for quick relief. "This knee cream is my miracle cream!" - Cynthia.

MagniLife® Knee Pain Relief Gel is sold at CVS, Walgreens and Amazon. Order risk free for \$19.99 +\$5.95 S&H for a 4 oz. jar. Get a FREE jar when you order two for \$39.98 +\$5.95 S&H. Send payment to: MagniLife KG-AB4, 300 State St. #92039, Southlake, TX 76092 or call 1-800-393-6025. Satisfaction guaranteed. Order at www.KneePainGel.com

NERVE PAIN IN FEET?

Are you suffering from burning, tingling, numbing or stabbing pain in your feet or legs? Over 20 million Americans live with these aggravating symptoms and put up with the pain because they are not aware of this topical treatment available without a prescription.

MagniLife® Pain Relieving Foot Cream contains eucalyptus oil and yellow jasmine, known to relieve tingling and burning pain, while moisturizers restore cracked, damaged, and itchy skin to help keep bacteria out. "It's the ONLY product that helps relieve the burning, and tingling feeling in my feet!" - Mable, NY.

MagniLife® Pain Relieving Foot Cream is **sold** at Walgreens, CVS, Rite Aid, Kroger, Target, Walmart, in footcare and diabetic care and Amazon. Order risk free for \$19.99 +\$5.95 S&H for a 4 oz jar. Get **one FREE** when you order two for \$39.98 +\$5.95 S&H. Send payment to: MagniLife NC-AB4, 300 State St. #92039, Southlake, TX 76092 or call **1-800-393-6025**. Money back guarantee. Order at **www.MDFootCream.com**

RESTLESS LEGS AT NIGHT?

Are you having trouble sleeping due to unpleasant sensations in your legs which make it difficult to stay still? You should know relief is available in a topical treatment that calms and relaxes the legs, so you can rest comfortably.

MagniLife® Relaxing Leg Cream contains vitamins and minerals that quickly absorb to relieve those aggravating symptoms. "You can imagine my surprise and delight when my legs kept still that very first night, and now every night since!" – Dawn, VT.

MagniLife® Relaxing Leg Cream is **sold at Wal-greens, CVS, Rite Aid and Amazon**. Order risk free for \$19.99 +\$5.95 S&H for 4 oz jar. Get a **FREE** jar when you order two for \$39.98 +\$5.95 S&H. Send payment to: MagniLife RC-AB4, 300 State St. #92039, Southlake, TX 76092, or call **1-800-393-6025**. Money back guarantee. Order at **www.RLScream.com**

Your Money

CONTINUED FROM PAGE 20

ing more customers than ever, because of us baby boomers. And Congress has reduced our staff to a 25-year low; I don't think it was intentional, I think it was inattention. We can't get enough people on the phones to answer as quickly as we used to. So everything with which we struggle, the largest part of that context is the reduction in staffing coupled with the great increase in beneficiaries.

You've come out of a hiring freeze that the SSA was under when you took office. How many people have you been able

to hire, and where have you been able to deploy them?

We're now going to be able to hire, approximately, another 1,200 people. We are going to be deploying them to a few primary areas. One is the 800 number, so people get their calls answered in a more timely fashion. The second is the field offices, so people get their appointments and their applications in. The third is the actual processing of those applications. The fourth is the Disability Determination offices, which the federal government pays for but the states run. That is where our largest backlog is right now. That time period [for decisions on

disability claims] used to average 120 days, when Congress allowed us to operate on our 1.2 percent overhead. That 120 days has now ballooned to 228 days. In some states, it's even larger. That's unacceptable, and that's our biggest challenge right now. The number of applicants is going to continue to grow. But the rate of attrition in all of those 50 state Disability Determination offices we have been scrambling to try to backfill against what is one of the worst attrition rates anywhere in any department funded by the federal government. And unless Congress pulls us out of this downward spiral, we're going to have fewer and fewer staff to deal with those claims.

When you say 1.2 percent overhead, you're talking about the amount of money the SSA spends on customer service as a percentage of the amount that goes out in benefit payments?

That's right. Social Security can be thought of as a big insurance company. We insure people so that no senior has to live in poverty or under a bridge when they're no longer able to work. If you look at the effectiveness of this insurance company and compare it to the private sector, you will see that we traditionally—until Congress started reducing our staffing—provided the customer ser-

vice at a pretty high level, with just 1.2 percent overhead for the amount of benefits we paid out every year. If you compare that to other private corporations, Allstate operates on 19 percent overhead. Liberty Mutual operates on 23 percent overhead. So it is a very cost-effective program that all of us have already paid for.

SSA's O'Malley

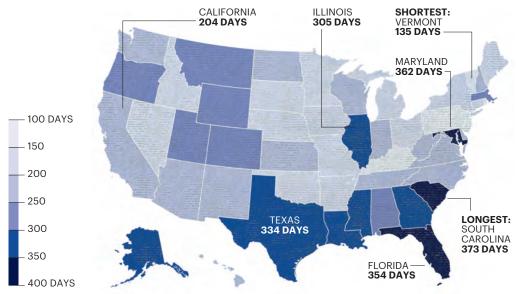
66 As long as
Americans work,
Social Security
will continue to
pay benefits.
That's the elegant
simplicity of this
system. 99

I want to pivot to the other Social Security issue that's on everybody's mind. Absent action by Congress, in a decade or so, the Social Security trust funds are going to run short of their reserves, and benefits are going to be cut by 17 percent. That's a cir-

cumstance nobody wants, but Congress hasn't done anything to address it yet. What is your view of some of the proposals that are on the table?

As the administrator of Social Security, my job is not to propose policy but to give members of Congress and the president the numbers accurately that the actuary produces for Social Security, so they can make the right call. Now, when I ran for president in 2016, my proposal to strengthen Social Security for the foreseeable future was to ask people who earned a lot more to pay, again, into Social Security. President Biden has proposed asking those that make more than \$400,000 a year to start paying into FICA,

Average Wait Time for Initial Disability Decision



SOURCE: SOCIAL SECURITY ADMINISTRATION; DATA AS OF JUNE 28, 2024

into Social Security, again, once they reach that \$400,000. [Editor's note: In 2024, taxes under the Federal Insurance Contributions Act are collected only on wage income up to \$168,600. The president and some members of Congress proposed applying the payroll tax to income above \$400,000.]

Other members of Congress propose other things. There are some who say that you should raise the retirement age, but there are

others who push back on that and say, "Wait a minute: People that work harder, more physically demanding jobs have a much lower life expectancy and might not even reach the age where they could claim benefits." I just came back from South Dakota. I was on the Pine Ridge Reservation there. You know what the average life expectancy is in Pine Ridge? Forty-eight years for men, 52 years for women.

There will be a lot of policies out there. The good news is that in the past, whenever we faced events like this, Congress came together and figured out what they thought was their best fix for the foreseeable 75 years, which is a long time. When I was a younger man in college, we used to always say, "I wonder if Social Security will even be there for me when I'm 62." Hey, guess what? Next year I'm 62, and it's still here. As long as Americans work, Social Security will continue to pay benefits. That's the elegant simplicity of this system.

This interview has been edited for length and clarity.

Andy Markowitz is a writer and editor at AARP covering Social Security and retirement.



AARP and its affiliates are not insurers. Paid endorsement. The Hartford pays royalty fees to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. AARP membership is required for Program eligibility in most states. The AARP Auto Insurance Program from The Hartford is underwritten by Hartford Fire Insurance Company and its affiliates, One Hartford Plaza, Hartford, CT 06155. It is underwritten in AZ, MI and MN by Hartford Insurance Company of the Southeast; in CA, by Hartford Underwriters Insurance Company; in WA, by Hartford Casualty Insurance Company; in MA by Trumbull Insurance Company; and in PA, by Nutmeg Insurance Company and Twin City Fire Insurance Company. Savings and benefits may vary and some applicants may not qualify. Auto is currently unavailable in Canada and U.S. Territories or possessions.

In Texas, the Auto Program is underwritten by Redpoint County Mutual Insurance Company through Hartford of the Southeast General Agency, Inc. Hartford Fire Insurance Company and its affiliates are not financially responsible for insurance products underwritten and issued by Redpoint County Mutual Insurance Company.

² Average annual savings are derived from 6-month policy terms and based on information by customers who switched to The Hartford's newest rate plan between 9/1/22 and 8/31/23. Your savings may vary, ³ Gift is a limited time offer and not available in all states. Email address required in most states. Allow 4-7 weeks for delivery, Bottle not included.



Your Money Live Well for Less

BY LISA LEE FREEMAN

SHOULD YOU PAY TO SAVE?

What you get from big retailers' pricey membership programs

Retailer membership programs promise instant gratification—fast, free shipping of millions of products—plus other freebies and special deals. And despite annual fees that can hit more than \$100, many of us pay up.

Perks are piling up at three of the biggest programs. Are they worth it? Here's my take, plus a rundown of recent updates. If you join these or other programs, stay on top of terms, since retailers can revise them quickly.

AMAZON PRIME

Price: \$139 a year or \$14.99 a month (discount possible for government-assistance recipients). **My take:** It costs a lot, but you get a lot, starting with fast, free shipping, including one-day and same-day delivery. You also get Prime Day deals; Whole Foods Market discounts; free music, videos, books and games; and a half-price annual membership in the Amazon-owned One Medical service (appointments are extra).

What's new:

- ▶ Grocery delivery subscription. Pay \$9.99 a month for unlimited deliveries of orders over \$35 from Amazon Fresh and Whole Foods, and from certain grocery stores and specialty retailers.
- ▶ Free restaurant delivery. A Grubhub+ membership, previously lasting only one year, eliminates delivery fees on orders over \$12 and gives you a 5 percent credit on pickup orders. ▶ Drug discounts. Prime members on Medicare have unlimited access to 60 eligible prescription medications for a total of \$5 a month

TARGET CIRCLE 360

through Prime's RxPass program.

Price: \$99 a year (\$49 for holders of a Target Circle credit or debit card).

My take: If you get weekly deliveries of groceries and other products, this program could



pay off within a few months, since same-day delivery normally costs \$9.99 per order.

What's new:

The whole program! (It launched in April.) **Fast, free shipping.** Unlimited free sameday delivery via Shipt, Target's delivery service, within a selected one-hour window on eligible orders over \$35. Free two-day shipping on qualifying orders that are not available for same-day delivery.

- **Extra time for returns.** Thirty days after a product's standard return deadline.
- ▶ Shipt Marketplace membership. You get free same-day delivery for orders over \$35 from Shipt Marketplace retailers.

WALMART+

Price: \$98 a year or \$8.17 a month (discount possible for government-assistance recipients). **My take:** Walmart+ is especially good if you regularly order groceries online. You get free deliveries with a \$35 minimum order, which pays for itself in just a few orders, since the normal cost is \$7.95 to \$9.95. You also get free next-day, two-day and standard shipping on items shipped by Walmart. Among other perks: free home pickup of eligible returns; a Paramount+ Essential plan, which includes ads and excludes most live TV streaming; and 10 cents off per gallon at select gas stations.

What's new:

- ► Telehealth for pets. Free virtual access to veterinarians 24/7 via Pawp.
- ▶Tire care. Flats repaired free. Walmart-sold tires damaged by road hazards can be brought back for repair or replacement.
- ▶**Travel deals.** WalmartPlusTravel.com bookings earn 2 or 5 percent in Walmart Cash. Deals I saw in May, however, weren't standouts. ■

Lisa Lee Freeman, a journalist specializing in shopping and saving strategies, was editor in chief of ShopSmart magazine from Consumer Reports.



BY BETH BRAVERMAN

Audit a college course. Many public colleges waive fees or reduce them significantly for older adults to audit classes on their campuses. Alaska residents 65 and over, for example, can audit for free any University of Alaska course that has space by signing up on the first day of classes. And some Colorado universities waive tuition for older students who want to audit courses.

Consider community college. Some community colleges offer discounts for

older learners. Even the schools that don't may be a costeffective option for continuing education. Credit hours



for residents at community colleges can cost less than half the in-state tuition at four-year colleges.

Check into OLLI. There are more than 100 Osher Lifelong Learning Institute programs throughout the country that coordinate with colleges to offer noncredit classes specifically designed for learners 50 and over. The cost of OLLI membership, which typically includes about three courses per term, can range from \$60 per year to nearly \$1,000, depending on the program. Most programs offer scholarships or financial assistance.

Let your employer pay. If you're interested in learning a skill or earning a degree that will help you at work, check with your HR team about whether the company offers education benefits that could help offset the cost. Eight in 10 employers cover formal training or education for employees to keep skills current, while nearly half provide tuition assistance, according to the Society for Human Resource Management.

Check out Senior Planet.org. Senior Planet from AARP offers classes—both online and in person, through community centers and other locations—that help older adults learn technology skills to stay connected with friends and family, save money, exercise and more.



AARP MEMBERS SAVE EVEN MORE WITH 5% OFF OUR MOST POPULAR PLANS.









AARP Member Benefits

- 30% off select accessories
- Extended Risk-Free Guarantee—45 days.

Plus, Add Lines for Just \$15 \$14.25.

CALL **(888) 766-0532**

VISIT ConsumerCellular.com/0532

© 2024 Consumer Cellular Inc. Terms and Conditions subject to change. Plans shown above include \$5 credit for AutoPay and E-billing. Taxes and other fees apply. Credit approval required for new service. Cellular service is not available in all areas and is subject to system limitations. If you're not completely satisfied within 45 days (data use is limited to 500MB) of activation of your service, cancel and pay nothing other than third party charges. For unlimited data plans, access to high-speed data will be reduced after 50GB of use, and you will experience slower speeds for the remainder of your billing cycle. For J.D. Power 2024 Wireless Customer Care Value Mobile Virtual Network Operator Study award information, visit jdpower.com/awards.

AARP commercial member benefits are provided by third parties, not by AARP or its affiliates. Providers pay a royalty fee to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. Some provider offers are subject to change and may have restrictions.



SCAN TO VISIT OUR WEBSITE.

Fraud Watch

CLEAN **ENERGY** SCAMS SURGE

From green and clean to solar to renewable. energy scams are bilking consumers out of thousands of dollars. Here's how to spot and sidestep them

BY SARI HARRAR

Have questions

Watch Network

related to scams?

Call the **AARP Fraud**

helpline toll-free at

877-908-3360. For

news and advice, go

to aarp.org/fraud

watchnetwork.

arliss Wileman wasn't really interested in solar panels for her New Caney, Texas, home. But when a solar-energy salesman stopped by in May 2022 promising no more electric bills and a \$30,000 tax rebate, she signed a form on his iPad that she thought was just paperwork.

"Now I have an \$89,000 loan, 50 panels on my roof and my porch leaks," says the 75-year-old retired bar and restaurant owner.

Wileman says she never applied for the loan, never received a tax incentive because she doesn't pay income tax and her solar panels "may work a little, but my electric bills are higher for some reason."

She's not alone. Fueled by a drop in solar panel costs, an urge to fight climate change, the availability of real but sometimes confusing government incentives and a desire to save on rising energy bills, solar panel scams are hitting consumers across the United States. "I think it's a perfect storm." says Minnesota Assistant Attorney General Noah Lewellen. "There are a lot of start-up companies," and some make promises that never come true.

The sales pitch often starts with a solar salesperson knocking on the front door, calling on the phone or connecting via social media. "Solar has so much potential for good. It's a real shame a handful of bad actors are giving it a black eye," says Philadelphia-area consumer protection lawyer Andrew Milz. "People think they're doing something good for the environment and it should eliminate their electric bill, but that's not always the case."

Authorities are taking steps to protect consumers. Attorneys general in at least 15 states have investigated or filed suits against solar installers and lenders. In May, the Nevada State Contractors Board started a solar investigations unit. But the scams continue. Older adults may be especially vulnerable because many are home during the day and may be more likely to open the door to solar salespeople or answer phone calls, Lewellen says.

RENEWABLE ENERGY SCAMS ABOUND

Criminals use the lure of clean, green, renewable energy to steal consumers' money in other ways too.

Scammers exploit the "green halo" around renewable energy to pull victims in, says Robert Mascio, director of Investor Education Outreach at the not-for-profit Financial Industry Regulatory Authority (FINRA). "Scammers take advantage of people's inclination to do good," Mascio says. In a 2023 Stanford University survey of 993 investors, 76 percent

> of people 58 and older said they were concerned about the environment and about 30 percent were willing to lose a little money to help clean it up.

But investors have lost millions in recent years to fake green energy companies such as a California Ponzi scheme claiming it was converting cow manure into methane gas for generating electricity.

"Don't rely on marketing hype," Mascio says. "Do your homework before investing."

Start investigating whether a green energy investment is a scam or an oppor-



tunity by checking whether the seller is a licensed broker on FINRA's BrokerCheck, at brokercheck.finra.org, Mascio suggests. Skip schemes that sound too good to be true. And "walk away from unsolicited investment offers, whether directed to you through mail. social media, chat rooms, text message or phone call," he says.

Some clean energy come-ons are a ruse to get your personal identifying information. In June, Huntsville Utilities in Alabama warned residents about callers posing as utility representatives offering cheap solar panels, then gathering personal financial data and homeownership information. Utility company workers will never reach out to you asking for your Social Security number, credit card number or bank account information—but



impostors will, utility companies and police departments across the U.S. warn consumers.

Clean energy scammers often employ similar tactics, experts say. They include:

A special deal if you act right

If you feel pressured to act immediately on a solar or other renewable energy deal, just say no, advises Melanie McGovern,

spokesperson for the Better Business Bureau. "High pressure is where people could end up losing money," she says.

If you're interested in solar panels, take time to research costs and benefits on your own by getting bids from several contractors in your area, suggests Amy Nofziger, director of victim support for the AARP Fraud Watch Network. Check first that installers are licensed, certified and/or registered with organizations such as the North American Board of Certified Energy Practitioners (nabcep.org). Look for complaints and problems by visiting the Better Business Bureau national business directory at bbb.org/search.

Your state's department of energy or consumer protection bureau may have a list of qualified solar installers or information to let you know whether a contractor is registered and/or licensed. To learn about states' solar licensing requirements for contractors, check the Interstate Renewable Energy Council's national database at irecusa.org/solar-licensing-database.

How to Dodge These Scams



Watch for impostors. Solar scammers may say they're consultants from your power company, utilities warn.

Ask for ID.



Do not sign or initial papers or electronic devices on a cold call or before reading contracts and documents.



Slow down and do your own research. Don't get pressured into signing or giving away personal info.



Keep personal information private. Don't give away personal data to anyone who contacts you about a green energy opportunity.

BILLION DOLLAR SCAM

Jeff and Paulette Carpoff and others stole roughly \$1 billion in what was basically a Ponzi scheme in which investors paid for thousands of "solar generators" that did not exist. Federal agents say much of the money was siphoned off to fund a lav-



ish lifestyle for the couple. A federal judge in California sentenced Jeff Carpoff to 30 years in prison in 2021 and his wife to more than 11 years in prison in 2022.

► Getting signatures under false pretenses.

Consumer advocates, scam victims, attorneys and state prosecutors warn that scammer salespeople may misrepresent the reason they want your signature or initials, then misuse them to open a loan in your name and OK panel installation. "I signed what I thought was a form to pre-authorize a loan just in case, and ended up with a \$42,000 solar panel loan I never wanted or asked for," says Neda Yarnall, 50, a New Jersey real estate agent who in June filed a class-action lawsuit against a financial lender involved with solar panel financing.

Promising free solar panels, big tax credits and no more electric bills.

"The federal government does not have any programs that install solar panels on the homes of Americans for free," according to the U.S. Department of Energy. To learn more about whether the federal solar investment tax credit and state subsidies for solar installations would benefit you, go to the DOE's Solar Energy Technologies Office at energy.gov/eere/solar/solar-energytechnologies-office. The Internal Revenue Service has a fact sheet about residential clean energy on its website. You can also ask your utility company about how solar panels would affect your electric bill. Close to signing a contract? "Have an attorney review it first," McGovern says.

Undisclosed fees tacked onto solar loans.

Do your own search for financing, suggests Minnesota Assistant Attorney General Adam Welle. State investigations found unscrupulous solar lenders tacked a 10–30 percent fee onto loans and increased monthly payments if consumers didn't turn over their tax savings to the lender. \blacksquare

Sari Harrar is a contributing editor to AARP The Magazine and the AARP Bulletin. She writes frequently on health and fraud topics.

Q&A Amy Grant



—AFTER BEING CRITICALLY INJURED IN A BIKE ACCIDENT, MULTIPLE GRAMMY-WINNING SINGER **AMY GRANT, 63**, IS FINDING HER WAY BACK

In July 2022, you had a traumatic brain injury from a biking accident and had to relearn the words to your songs. How are you coping?

I've had to be very patient with myself. I have had a lot of good, hard cries. And I went through depression. But everybody is recovering from something. That's life. If nothing else, we recover every day from the shock of what it means to age. My memory used to be my superpower. Now I can't trust my memory. But there are hidden gifts in everything.

What advice do you have for people whose lives are upended in a heartbeat?

Our mindsets, the stories we tell ourselves, become our realities. Find the tool kits that you need to move forward.

You've talked about how the healing process gave you time to reflect on some larger societal issues—and your own personal journey.

For one month after my bike accident, I didn't leave my house. I couldn't be on the phone or see any screens. And I read *The Choice: Embrace the Possible* by Dr. Edith Eva Eger. She was born in Hungary, and she became an Olympic gymnast. She was eventually sent to Auschwitz. That book most affected my recovery. And I found *The Book* of Forgiving: The Fourfold Path for Healing Ourselves and Our World by Desmond Tutu and his daughter Mpho Tutu. It's about how apartheid devastated so many families and how they processed the act of forgiving. Sometimes the person you have to forgive the most is yourself.

During COVID, you had openheart surgery to correct a birth defect. Then following the accident, shoulder surgery and an operation to remove a cyst from your throat. How does it all change your view?

I'm so glad I'm here! But I have to be more intentional about my health. I now drink nonalcoholic beer, for example. I discovered swimming in 2021 and joined the YMCA because I travel a lot and there is a YMCA in most towns. I'm not back to riding a bike yet, because I still have some balance issues. But I'm working on it.

You've talked about how physical healing requires you to be emotionally grounded. How do you manage that?

I wait until the stillness finds me. I have a daily ritual of connecting to myself. I have a cup of coffee and stand with my bare feet on the grass. I welcome myself to the day. Less than a week ago, I was so upset about something, but I went outside in the grass that night ... and I sat there in silence, but I could see that I was a tiny part of a big picture. And I stayed until I felt peace.

You have been deeply involved in philanthropy. Was there a moment you can recall when that instinct developed?

When I was 10 years old, my family went to Sarasota, Florida, and my mother gave me four quarters for my allowance. There was a fantastic five-and-dime that sold sea monkeys. But we started attending a church there, and I knew it was important to tithe. When they passed the collection plate, I had those four quarters in my pocket, and I was, like, "Grrrrrr." It was a fight, but I put one of those quarters in the plate. And that afternoon I was on the

diving board at the pool, and I saw something shining on the bottom. I dove down, and it was a quarter. I felt like there was a puzzle in the universe and that I was connected.

Connection is important in your life. What can we do about the epidemic of loneliness, especially in older people?

Establishing some sort of community is essential, whether it's finding a church community or a YMCA community or an AA community. Nobody does anything big by themselves. As we get older, some things fade, understandably, but problemsolving actually increases. To me, the adventure is connecting need and surplus. I love gathering in purposeful community. The best we can give each other is our presence, actually showing up for one another.

What's the best way to motivate ourselves?

My first mother-in-law taught me a prayer. She said, "Lord, lead me today to those I need and those that need me." I said, "Man, what a way to approach a day: 'Lead me to those I need and those that need me.'"

We live in very polarized times. What gives you hope?

What I have said for decades is that I can't control anyone else's choices, but I can control mine. We have to be intentional with the life that we have. One great thing about being in your 60s is that you no longer feel the pressure to make your mark in life. So I'm looking at other people my age and saying if we want to see change, it has to be our generation that does it. We're in the perfect place. We've done what it is we're going to do, but we're not dead yet!

Interview by Alanna Nash



BATH REMODEL

Or visit us online at

YOUR DREAM BATHROOM 1 DAY*



7am TODAY



50% OFF Installation* NO Interest NO Payments

for up to 1 Year **PLUS**

FREE Safety Upgrade

If paid in full by end of 12 months.

Fall in love with your bathroom without breaking your budget.



Fits existing space



Certified installers



Amazing style selection



Safety features available

*With purchase and installation of any complete bath/shower system from participating third-party Jacuzzi Bath Remodel dealer in your area ("Dealer"). Offer and options will vary by Dealer/location. Not combinable with other offers. Add'l terms apply. Subject to change. Expires Sept. 29, 2024.

[†]Financing offer available through third-party lenders under terms of applicable loan program. No interest for 12 months if paid in full within 12 months. Interest will be charged to you from purchase date if purchase balance is not paid in full within 12 months. Subject to credit approval—not all buyers will qualify. Add'l terms apply. See or call Dealer for details.



BathtubToday.com

- P. 32 WHERE WE STAND
- P. 33 ELECTION VOTER GUIDE
- P. 34 READERS RESPOND
- P. 35 **MEDICARE MADE EASY**

GREAT NEW IDEAS TO HELP OLDER AMERICANS

AARP finds and develops technology that will transform aging

echnology changes everything about our lives, including how we age. Sometimes great new tech ideas need help to rise above the clatter.

Since late 2021, AgeTech Collaborative from AARP has sought out companies with great products that make aging easier, burgeoning businesses that need help shaping and, in some cases, funding their ideas through the start-up stage.

The AgeTech Collaborative invites entrepreneurs to pitch their products or technolo-

gies to experienced panels that select a handful of the best from thousands of entrants. Those winners get access to the AgeTech accelerator program, which connects them with professionals who can refine the product and think through how to best deliver it to the market. The stakes are high. Older Americans have an estimated \$8.3 trillion to spend.

The AgeTech Collaborative has about \$6 million invested in 83 start-ups to help get better products to market—while generating a financial return to AARP.



DENTAL Insurance

Great coverage for retirees.

Get your FREE Information Kit from Physicians Mutual Insurance Company

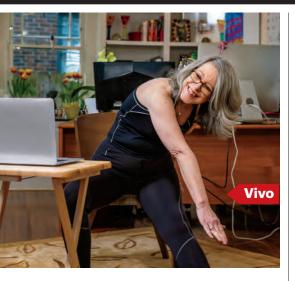
It's easy! Call today

1-800-430-1637

Dental50Plus.info/Sept24



Product/features not available in all states. Contact us for complete details about this insurance solicitation. To find a network provider, go to physiciansmutual.com/find-dentist. This specific offer not available in CO, NV, NY - call 1-800-969-4781 or respond for a similar offer in your state. Certificate C254/B465, C250A/B438 (ID: C254ID; PA: C254PA); Insurance Policy P154/B469, P150/B439 (GA: P154GA; OK: P154GA; OK: P154TN).



AARP measures how many older adults have gained a direct benefit from companies the collaborative helped: more than 2 million as of 2023.

What kinds of companies catch AARP's eye? Ones like Zibrio, which produces a smart scale to help people improve balance and avoid falls; Prisidio, a tech-forward way to secure your most important documents and information; and Mighty Health, a digital wellness system that is custom-made for people over 50.

Some of the companies AARP helps nurture become part of the AgeTech Collaborative ecosystem, an online community of more than 500 start-ups, select investors and others who share a common goal: to provide high-quality and innovative products to serve older consumers.

Here are some recent products embraced by the AgeTech Collaborative:

- ▶ Brain health. MapHabit is an app that helps people with dementia or brain injuries by creating guides that assist them in completing tasks made difficult by their condition. Caregivers can generate digital or paper "maps" for those with cognitive impairment with instructions and schedules for daily functions and exercises, taking medications and other requirements.
- ▶ Caregiving. Miicare creates products, such as sensors, smart wearables and a digital app, that monitor health conditions, prevent falls and provide alerts to caregivers and health care providers. The company's products can help provide peace of mind for families and caregivers through continuous health monitoring and care management.

- ▶ Women's health. Rosy is an online community that supports women facing sexual health challenges, from fading desire to sexually transmitted infections. The platform offers customized tools, specifically designed content and expert guidance to help navigate and improve sexual well-being.
- ▶Social isolation. Bream is an online platform that provides learning opportunities among a community of older adults, along with advice on health needs. Bream offers online classes, such as writing, drawing and dance, that inspire creativity and physical health and build social connections.

Vivo is a live, interactive online fitness program for older adults with a focus on increasing muscle strength and function with proven outcomes. Users can measure progress and stay accountable by creating a community within the platform.

▶ Life transitions. LivNow Relocation helps older adults and their families transition from their homes into 55-plus living communities. Clients can find comprehensive help with a challenging life change.



▶ Wearable tech. Lotus is a ring for people with limited mobility that allows them to control objects at home, such as lights and television systems, simply

by pointing. Unlike Alexa, Lotus needs no apps, no rewiring and no internet.

Xander's smart glasses caption in-person conversations in real time in front of the wearer's eyes, fostering better communication for individuals with hearing challenges.







Life Alert®
is always here
for me,
even when I'm out
of my home.









Get HELP fast, 24/7, anywhere with

Life Alert®

FOR A FREE BROCHURE CALL:

800-456-0859

Batteries NEVER FREE need charging.**



/IIH \$0HW GH20HV D 0IH VDYHG DV ZKHQ D VXEVFUEHU KDV DQ DFUXD0HPHUJHOF\ ZKUH KRPH D π OH IV XQDE0H UR JHWR WKH SKROH IRU KHGS DFUYDUHV WKH V\WHP DQG /IIH \$0HUW GVSDUFKHV KHGS %DWHUHV QHYHU QHHG FKDUJIQJ DQG DWWXS VR \HDUV

BY JO ANN JENKINS, CEO

AARP'S VISION FOR AGING

America needs a plan to help its older citizens—and soon

STATUS OF STATES' AGING PLANS

COMPLETED IN THE WORKS

ost Americans understand the importance of planning to secure their economic futures and advance directives to prepare for their health care as they age. But for too long, there has been no federal action plan to protect our nation's growing older population.

By 2030, 1 in 5 Americans will be 65 or older. Yet many government policies and programs have not addressed the unique needs of the aging population.

AARP has a plan to help change that.

The good news is that a growing number

of states are developing and adopting comprehensive plans to support their aging population. AARP has been deeply involved in supporting those efforts. About half the states have implemented, developed or initiated multiyear strategies, commonly known as

multisector plans for aging (MPAs). Although state MPAs vary in scope—and in their goals and target populations—they all encourage collaboration among governments, private entities and people.

Yet there is no comparable national plan. The federal government has recently taken steps toward developing such a strategy. The Older Americans Act reauthorization of 2020 set up an Interagency Coordinating Committee on Healthy Aging and Age-Friendly Communities (ICC). The committee issued a Strategic Framework for a National Plan on Aging in May.

Among other things, the report focused on age-friendly communities, housing, increased access to long-term support and better health care services, especially for people with low incomes. To get input from older Americans, the ICC holds listening sessions across the country. AARP helps organize these discussions, which kicked off in Washington, D.C., in May.

AARP wants to play a more critical role in this process. We recently released our own vision for a national plan on aging—part of our Aging Well in America Initiative.

AARP's report emphasizes four goals that can help guide efforts to establish a national plan, along with the policies for implementing those goals.

Promote healthy living and access to af-

fordable, high-quality health care.

Support family caregivers and affordable, high-quality longterm care with dignity, independence and security.

Provide ample opportunities to achieve financial security.

Create age-friendly,

livable communities that enable people to age in place.

AARP will continue to work with states and expand our own initiatives that have helped make our communities more livable for older residents and have fostered better aging policies at the local and state level. We're committed to the development of a national plan on aging that will enable all people to maintain good health, build financial resilience and remain in their homes and communities as they age.

With the population aging at a rate never seen in history, it's time for policymakers, government officials and organizations involved in aging to seize the opportunity to address the needs of older Americans now and into the future. ■

EXECUTIVE VICE PRESIDENT. CHIEF COMMUNICATIONS & MARKETING OFFICER Martha M. Boudreau

SENIOR VICE PRESIDENT & EDITORIAL DIRECTOR Myrna Blyth SENIOR VICE PRESIDENT, REVENUE & GENERAL MANAGER Robyn Motley VICE PRESIDENT, PRINT Traci L. Lucien

EDITOR IN CHIEF & VICE PRESIDENT, PUBLICATIONS Robert Love

DEPUTY EDITOR David Brindley EXECUTIVE EDITORS Michael Hedges, Jim Lenahan, George Mannes, Stephen Perrine DIRECTOR OF STATE NEWS Chris Adams EDITORS, STATE NEWS Deirdre Shesgreen, Misty Williams

CREATIVE TEAM
CREATIVE DIRECTOR & VICE PRESIDENT Scott A. Davis EDITORIAL OPERATIONS MANAGERS Christopher Boardwine, Cathy L. McPhail DESIGN DIRECTOR Todd Albertson

SENIOR ART DIRECTOR Lesley Q. Palmer ART DIRECTOR Dian Holton ASSOCIATE ART DIRECTOR Joanna F. Hagan ASSISTANT ART DIRECTOR Jenny Rosenberg SENIOR DESIGNER Josef Edmonds DESIGNER Devan Feeney PHOTO DIRECTORS Jane Clark, Michael Wichita

SENIOR DEPUTY PHOTO DIRECTOR Caitlin DeFlaviis DEPUTY PHOTO DIRECTOR Katrina Zook ASSOCIATE PHOTO EDITOR Deja Nycole ASSISTANT PHOTO EDITOR Sophia Moten EDITORIAL PRODUCTION ANALYST Neal Edwards EXECUTIVE SECRETARY Laurette A. Davis

CONTENT PRODUCTION

DIRECTOR Chai Woodham Marcinial

MANAGER, EDITORIAL COPY Mary Anne Mulligan RESEARCH EDITORS Christy Ullrich Barcus, Lyn Garrity, Angela Johnson, Brenda M. Lucas, Rebecca Maksel, Susan O'Brian, Don Pohlman

PRINT

DIRECTOR, PRODUCTION MANAGEMENT Brian S. Horting QUALITY DIRECTOR Ed Sikora
OPERATIONS PRODUCTION MANAGERS Roland A. Bland, Sherry Coleman AD TRAFFIC MANAGER Judy A. Rutherford

EDITOR IN CHIEF & VICE PRESIDENT Dan Gilgoff

SENIOR EXECUTIVE EDITORS Virginia Cueto, Michael DeSenne EXECUTIVE EDITORS Michelle R. Davis, Linda Dono, Alison Maxwell DIRECTOR, DIGITAL PRODUCTION Amanda Tinkham Boltax DIGITAL PRODUCTION MANAGER Josh Hudson SENIOR WRITER/EDITORS Nancy Kerr, Randy Lilleston, Rachel Nania, Zulay Ortiz WRITER/EDITORS Tim Appelo, Edward C. Baig, Margaret Collins, Nicole Gill Council, Christina lanzito, Suzette Lohmeyer, Andrew Markowitz, Emily Paulin, Sara Schwartz, Kenneth Terrell Peter Urhan ASSOCIATE WRITER/EDITORS Aaron Kassraie, Jennifer Ortiz, Deirdre van Dyk SENIOR SPECIAL PROJECTS MANAGER Marcela Ayón-Siervo SENIOR TRANSLATION SERVICES MANAGER Patricia Cabrera TRANSLATION SERVICES MANAGER María Loredo Ver

SPECIALIZED CONTENT

EXECUTIVE EDITOR Shelley Emling SENIOR EDITOR Claire R. McIntosh DIRECTOR Sami Amad

AARP MEDIA ADVERTISING NETWORK

VICE PRESIDENT, GROUP PUBLISHER Shelagh Daly Miller SENIOR ADVERTISING DIRECTOR Susan Severance SENIOR DIGITAL SALES DIRECTOR Peter Zeuschner NORTHEAST DIGITAL SALES MANAGER Jon Banner SENIOR DIRECTOR, SPECIAL ACCOUNTS Carolyn Fessle DIRECTOR SPECIAL ACCOUNTS Leighton Johnson ACCOUNT MANAGERS Patrick McHugh, Daniel J. Phillips, Michelle Weisfeld

SALES COORDINATORS London Brantley, Diana Lopez VICE PRESIDENT, MARKETING Danielle McMurray DIRECTOR, INTEGRATED MARKETING Laurie Levitt

SENIOR DIRECTOR. CREATIVE SERVICES Deborah Sprague DEVELOPMENT DIRECTOR Rosa Alonso ASSOCIATE DIRECTOR, INTEGRATED MARKETING Pamela Millman SENIOR DIRECTOR, EVENTS & SPECIAL PROJECTS Shari Horowitz SENIOR CONTENT LEAD Traci Suppa

ART DIRECTOR Alana Glubo SENIOR DESIGNERS Wendi Davis, Jason Peck ASSOCIATE MANAGER, INTEGRATED MARKETING Lucy O'Donnell ASSOCIATE MANAGER, SPECIAL PROGRAMS Marisa Schwartz VICE PRESIDENT RESEARCH AND INSIGHTS Mark Bradbury RESEARCH AND INSIGHTS DIRECTOR Eileen McCarthy

INSIGHTS MANAGERS Julie Gluck, Warren Rei RESEARCH AND MARKETING ASSOCIATE Zoe Toner SENIOR DIRECTOR, OPERATIONS Christine Edwards ASSOCIATE DIRECTOR, ADVERTISING SERVICES Lori Cordenne ADVERTISING SERVICES MANAGERS Christina Chiaffitella-Nicolia, Vivian Stroman-Way

BUSINESS MANAGER Karen Manville BILLING MANAGER Tracey Fanuele SALES OPERATIONS ANALYST Shalu Oza

ADVERTISING SALES REPRESENTATIVES

NEW YORK Advertising Sales Office 646-521-2500 NEW ENGLAND Millstone Marketing 203-490-2015 DETROIT Maiorana+Partners 586-242-9127 MIDWEST Healy Day Media Sales 312-526-3988 SOUTHEAST McLaughlin Media Mix 561-484-3708 SOUTHWEST Of Media 214-521-6116 WEST COAST Prestige Integrated Media 415-543-5001 SOUTHERN CALIFORNIA Prestige Integrated Media 949-939-9102
CANADA York Media 888-212-0931 DIRECT RESPONSE York Media 888-212-0931

OPERATIONS

DIRECTOR, ADVERTISING POLICIES Pamela Byrd Berard ADVERTISING POLICIES ADVISORS Susan Appler de los Rios, Mireya Donahue OMBUDSMAN ANALYST Wilson Manyacka CONTENT & WORKFLOW SYSTEMS MANAGER Robin Scofidio CONTENT & WORKFLOW SYSTEMS ADVISORS Lori Baluta, Beth Daniels

CONTACT US

QUESTIONS ABOUT YOUR MEMBERSHIP, CHANGE OF ADDRESS, MEMBER SERVICES?

Get help at help.aarp.org or call the AARP Member Contact Center (Monday through Friday, 8 a.m. to 8 p.m. ET) toll-free at 888-687-2277 or 202-434-3525 (international callers).

WHAT'S AT STAKE

- ▶The Oval Office, with the presidency and vice presidency up for grabs.
- ▶ Congress, as Democrats must pick up four seats to gain control of the U.S. House, and Republicans need to flip two seats to gain control of the Senate (or flip one seat and also win the White House).
- ▶ **Statehouses,** with legislative seats up for election across 44 states.
- ▶ **State issues,** including ballot measures that address the minimum wage, voting access, abortion, taxes and age limits for public office.

Will turnout be high?

About two-thirds of eligible voters turned out for the 2020 presidential election, the highest rate for any national election since 1900, according to the Pew Research Center. It's difficult to predict what turnout will be in November 2024, but in an April poll from Gallup, 71 percent of Americans said they had given "quite a lot" of thought to the upcoming presidential election—on par with or higher than readings in five of the past presidential election years since 2000.

How do I submit my ballot?

To find rules for your state, visit canivote .org. The site, a nonpartisan resource provided by the National Association of Secretaries of State, links directly to official state election websites for a variety of categories. These include registering to vote, finding your polling place, accepted forms of ID, early and absentee voting rules, and rules for overseas voters.

How can military voters participate in the election?

The federal Uniformed and Overseas Citizens Absentee Voting Act—or UOCAVA governs protections for active-duty military personnel and their eligible family mem-

IMPORTANT: As of press time, election issues were being contested in some states. AARP strongly recommends confirming

voting dates, rules and other details for your state or territory at **canivote.org** before voting. Also find updates at aarp.org/electionguides.





ON THE BALLOT

NOV. 5 ELECTION

President

Candidates from the Democratic Party and Republican Party, as well as independents and third-party hopefuls

U.S. House

435 representatives, plus six nonvoting members

> **U.S. Senate** 34 seats

Governors

11 states and 2 territories

Attorneys general 10 states

Secretaries of state 7 states

State legislators

About 5,800 seats, plus 169 legislative seats in U.S. territories

Statewide ballot measures More than 100

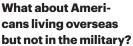


bers. Among its requirements, the state where you are registered to vote must:

- ▶ Allow overseas citizens to request an absentee ballot by mail and electronically for federal elections.
- Send an absentee ballot no later than 45 days before the election.
- ▶ Permit voters to cast a Federal Write-In Absentee Ballot as an emergency backup if they don't receive a regular absentee ballot in time.

Voting methods and deadlines vary by state, and overseas mail delivery can as well. Federal officials say you should receive your ballot by early October and that you should "vote and send back your ballot as soon as vou receive it."

You can visit fvap.gov/guide for your state's rules.



UOCAVA also covers this

group, and its provisions apply to American citizens abroad who are qualified to vote. Rules vary when it comes to casting a ballot. There are some states that allow online voting, some that require submission by mail, and others that accept ballots by email or fax. For details, select your state from the drop-down list at fvap.gov.

What if I live in a U.S. territory?

In addition to local races, American Samoa, Guam, the Northern Mariana Islands, Puerto Rico and the U.S. Virgin Islands (as well as the District of Columbia) will elect nonvoting members to the U.S. House of Representatives. Go to the websites below for information on how to register and to vote, such as in person or absentee.

► American Samoa

aselectionoffice.gov/node/2

▶Guam

gec.guam.gov/voters

► Northern Mariana Islands

votecnmi.gov.mp

▶ Puerto Rico

ww2.ceepur.org

▶Virgin Islands

vivote.gov/voters

VOTING RESOURCES

These nonpartisan sources offer information on candidates, issues and the voting

► AARP voter guides provide state-specific information on the voting process.

aarp.org/electionguides

- ▶ **Vote Smart** lets you enter a politician's name to find information, including voting record, funding sources and interest-group ratings. votesmart.org
- **▶ Ballotpedia's Sample Ballot** tool allows users to enter their address to see candidates and issues they'll vote on in November (the coverage doesn't include all local offices). ballotpedia.org
- ▶ **Vote411.** from the League of Women Voters Education Fund, lets users enter an address to find information about their upcoming elections. vote411.org
- -Sarah Hollander

Instructions are for computer use and may differ on mobile devices. As a nonpartisan, nonprofit organization, AARP does not endorse candidates or make political donations.



Just the Right Fit for You and Her

Do you want to make a larger contribution to help vulnerable seniors living in poverty, but could benefit from some extra income yourself?

We have a solution that may be just right for you. With a charitable gift annuity, you make a donation to AARP Foundation, and in return, you receive income for the rest of your lifetime at very attractive rates.

To request a free, personalized illustration, please call 202-434-6120 or email PhilanthropicServices@aarp.org.

Or visit **giftplanning.aarp.org**/ charitable-gift-annuities to see how a charitable gift annuity can work for you.

AARP Foundation

For a future without senior poverty.

Readers Respond

MORE WAYS TO SAVE

I enjoyed the article on ways to save ["99 Great Ways to Save"]. Here's an idea I started a long time ago; rounding up in my checkbook. If I spent \$20.77, I subtract \$21. I've never had a negative account or nonsufficient funds. It may not work for everyone, but it has for me. And it's nice to see how much is actually in my account on the monthly statement, compared



to what I think I have. After a while, I may transfer some of it into a savings account or certificate of deposit.

DONNA PUTZ GILLESPIE

In the AARP Bulletin for July/August 2024, you discuss ways to save on dental care. Another way is to make use of the dental clinics offered by the dental schools in this country. In my state of Alabama, in addition to the University of Alabama-Birmingham Clinic in Birmingham, there is now a second clinic in Dothan, Alabama. These clinics save patients 50 percent or more, depending on your location and procedure. Families that I know who have used these facilities, including my own, have been very pleased.

EMMETT PRICE WETUMPKA, ALABAMA

On free streaming: Many libraries offer for no charge commercial-free movies, documentaries and courses through services like Kanopy and Hoopla!

AL KOLCHINSKY SARASOTA, FLORIDA

PROTECTING SOCIAL SECURITY

Thank you for trying to keep Social Security and Medicare safe.

It's not right that these programs should run out of money. People have worked and put money in. I'm all for helping people in other parts of the world, but I think that it's time for our government to start helping our own people. We have given \$175 billion to Ukraine alone while we have people suffering because they don't have enough money to buy food or pay rent or go to doctors. For every dollar spent on other

countries, we should keep and put at least 10 percent of the total into the Social Security and Medicare programs.

THOMAS BATOVSKY LIVERPOOL, NEW YORK

I just read your latest article on Social Security ["Defending Social Security," Your AARP]. I found it good, but I also wonder if the time has come for AARP to go beyond forums and explanations. Maybe it's time for you to develop a membership consensus about what should be done and then press forward and sell that plan to Congress. Use the power of an organization with tens of millions of members to play an important role in actually making something happen.

SAM BOOKHART MYRTLE BEACH, SOUTH CAROLINA

DRIVEN BY SUCCESS

To be a winner, you need to be both physically and mentally prepared ["Q&A with Mark Spitz," Your Life]. Mark Spitz had been preparing since the age of 9. Spitz knew what he wanted and went after it. I truly enjoyed Spitz's invigorating story and especially refreshing is his humble attitude.

JOANN LEE FRANK CLEARWATER, FLORIDA

We appreciate hearing from you. Write to: *Bulletin* Editor, Dept. RF, 601 E St. NW, Washington, DC 20049, or email bulletin@aarp.org. Please include your address and phone number.

Medicare Made Easy

BY BRANDY BAUER

I'm 70. I have only retiree health insurance and not enough quarters to qualify for premium-free Medicare Part A. If I return to work to earn the missing quarters, will I have to pay a late-enrollment penalty when I eventually join Medicare?

The answer is: Probably. Most people qualify for premium-free Part A if they (or their spouse) paid Federal Insurance Contributions Act (FICA) taxes during their working years. If you do not have enough credits for paying FICA (usually 40 credits, or 10 years of work), you will have to pay a premium for Part A. The amount varies based on the number of credits you have (in 2024, \$505 a month for less than 30 credits, \$278 a month for 30–39 credits).

If you delay enrollment into Part A because you or your spouse are actively working and covered by employer insurance, and you earn enough credits by the time you stop working, you won't have to pay a late-enrollment penalty when you first enroll

and can get Part A premium free. But Medicare does not count COBRA or retirement insurance, and if you've used one of those coverages, you must pay a penalty. For Part A, this penalty is 10 percent of the highest premium, and you pay it for twice the number of years you weren't signed up.

My husband had a stroke and needs to go to a skilled nursing facility. Is there a way I can check which local ones accept Medicare and are high-quality?

Skilled nursing facilities (SNFs)

MEDICARE HOTLINE: 800-Medicare (800-633-4227)

Skilled nursing facilities (SNFs) are a valuable tool to help people with rehabilitation needs after a hospital stay. Though SNFs may be cohoused in nursing homes, they are intended to provide short-term inpatient services before the patient returns home.

Medicare has a comparison tool that helps you assess SNFs in your area. Go to medicare.gov/care-compare and click on "Nursing homes including rehab services" to search by ZIP code. The tool lets you compare quality scores and learn more about the types of conditions treated. Just a reminder: For Medicare Part A to cover your husband's stay in an SNF, he must have spent at least three nights as a hospital in-

patient and enter the facility within 30 days of leaving the hospital.

I've heard that next year the "doughnut hole" is closing for good and there's a cap on how much I'll pay for medications. Is that true?

Yes, it's true. The doughnut hole—or Part D coverage gap—happens when a drug plan imposes a limit on what they'll

MEDICARE

ONLINE:

medicare.gov

cover for prescriptions. Once you and the plan have spent up to a certain amount (\$5,030 for covered drugs in 2024), you enter the doughnut hole. In this gap, you pay 25 percent of the cost of your prescriptions until you reach the maximum out-of-pocket

spending limit. The Inflation Reduction Act of 2022 included a provision to close the doughnut hole for good. Beginning in 2025, you will not pay more than \$2,000 out-of-pocket for your Medicare-covered drugs.

Brandy Bauer is former director of health coverage and benefits for the National Council on Aging, and writes frequently on Medicare and other government programs. Send your questions about Medicare to medicare@aarp.org. Due to the volume of inquiries, we can't answer every question.





power to fight for them.

See what you make possible at aarpfoundation.org/thankyou

SHOPPERS' DEALS AND DESTINATIONS





LIVER SPOTS?

Are unsightly brown spots on your face and body making you uncomfortable? Liver spots, also known as age VSRW D H-WWH-HRVP HWF VAUD-HRI WH-skin and can add years to your appearance. Millions of people live with dark spots and try to cover them with makeup or bleach them with harsh chemicals because they are not aware of this new WSIFDOWHDW HOWNDW DQGH H-tively lightens the shade of the skin.

MagniLife® Dark Spot Care uses botanicals, such as licorice root extract to naturally fade age spots, freckles, and age-associated discolorations. Emollients soften and smooth skin while protecting against harmful external factors. "It is fading my liver spots. This product actually works!!!" - Patricia C, NJ.

MagniLife® Dark Spot Care is sold IQ WH; UWIIG VFWRQ at CVS, Walgreens and Amazon. Order for \$19.99 +\$7.95 S&H for a 2 oz jar. Get a FREE jar when you order two for \$39.98 +\$7.95 S&H. Send payment to: MagniLife AC-SC4, 300 State St. #92039, Southlake, TX 76092 or call 1-800-970-7130. Satisfaction guaranteed. Order at www.AgeSpotSolution.com







1-877-266-7699 or Bonro.com





TV•Ears Original™ _\$119.95 SPECIAL OFFER NOW \$69.95

Use promo code 36512 30-day risk free trial

For fastest service, call toll-free 1-800-218-0527 www.tvears.com

What's the big deal?

Stuttering affects only 1% of the world population

(that's 80 million people)

Every day, 80 million people around the world have difficulty ordering a meal, talking on the telephone, or just saying their name. Maybe you're one of them.

Since 1947, the Foundation has sought to help those who stutter. Let us help you.



www.StutteringHelp.org

SHOPPERS' DEALS AND DESTINATIONS







MedicalGuardian.com

1Products starting at \$17.95 are available by phone only. **Must purchase annual subscription term for free offer



Now! Complete National Park Quarter Set Only \$14.95!

Don't miss out! The final coin has been released and quantities are limited for these Uncirculated Complete 56-Coin sets! The first coin in this set was issued in 2010.

FREE Gift: Uncirculated Lincoln "Shield" Cent

• FREE Shipping!

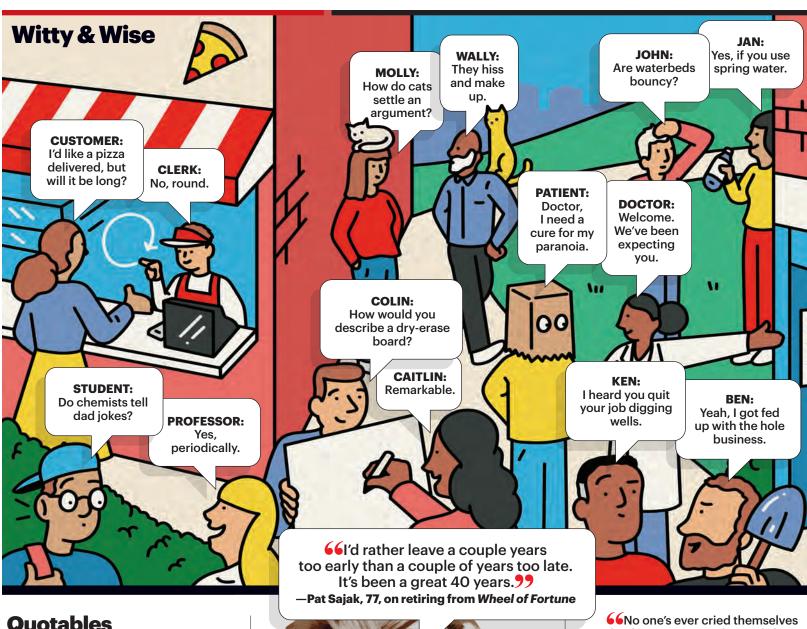
30 DAYS

You'll also receive a handpicked trial selection of fascinating coins from our No-Obligation Coins-on-Approval Service, from which you may purchase any or none of the coins -

1309 Mt. Eustis Rd. Littleton NH 03561-3737

return balance in 15 days – with option to cancel at any time. Mail Coupon Now! For Faster Service Visit: LittletonCoin.com/respond

©202	4 LCC, Inc.								l	Offe	er C	ode:	27k	(455
SPE	CIAL OFFER FOR	☐ Check paya	able to L	ittleton	Coin C	Co.								
	YES Please se				Charge my:	□VISA	\ □M	lasterC	ard		\mE>		Dis	cover
OTY	DESCRIPTION		PRICE	Ving:	Card #:			Ex	p. D	ate		۱,	/	
QIT	56-Coin Quart	ter Set	\$14.95	TOTAL							İ	Ĭ	Ī	Ī
		splay Ider	\$4.95		Name									
	Made	in USA			Address							_Apt	#	
1	Lincoln Cent wit	h Union S	hield	FREE!						7	'in			
		SI	nipping	FREE!	,			5610			-'P			
	RDER MUST BE	Sal	es Tax	FREE!	E-Mail	I I sout a						2.	71/ 4	
	RECEIVED WITHIN													



Quotables

661 don't think I'm telegenic. I'm one of those artists who should be heard and not necessarily seen. 99 -Billy Joel, 75

66I can't remember what I had for breakfast, but I can remember what I did when I was 15 years old. It's amazing!

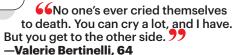
-Dick Van Dyke, 98

66Losing my parents broke me, and I'm telling the audience, 'Here's how you can survive this: Find humor in everything.' 99 -Actor/comic Marlon Wayans, 52

66I don't get much of a buzz from performing with the Who. If I'm really honest, I've been touring for the money. -Guitarist Pete Townshend, 79

66As you age, you either become your worst self or your best self. I feel like I've become my better self. ""

-Steve Martin, 79



66She never made it about what we didn't have. She made it about what we did have. And how to celebrate that. 77

-Whoopi Goldberg, 68, on her mother

66I want to get out, take my dress off and put my jammies on. It's kind of like the opposite of Cinderella. ""

-Nicole Kidman, 57, on leaving parties

66I want to go out singing a high note. I want to ascend to heaven as I'm standing there singing the highest note I can. -Singer Wynonna Judd, 60

661 like that I miss tennis. It's a good miss. It's like a nostalgia. 99 — Retired tennis champion Serena Williams, 42

66How do you stay married for 47 years? You get a little hard of hearing. Both of us. 99 — "Judge Judy" Sheindlin, 81



Lock in your lowest possible rate for

\$25,000.00 WHOLE LIFE INSURANCE

from United of Omaha Life Insurance Company and Companion Life Insurance Company

AGE 45 to 85?¹ Protect your loved ones with life insurance to help cover your final expenses, debts you may leave behind, and more.

- → Your acceptance is GUARANTEED.
- → Your rate will never increase.
- **→** Coverage starts immediately!²
- → No doctor visits or health questions.

It's not too late! The sooner you begin, the lower your rate will ALWAYS be.

TWO WAYS TO GET STARTED: 1-800-667-2909 UnitedOmaha.com

Speak or live-chat with a knowledgeable representative **Calculate** your final expense needs **Get instant quotes** for other coverage amounts



BUDGET-FRIENDLY RATES, NO HIDDEN FEES

The price you see here is the price you'll see on your bill — not a penny more. And once you start coverage, your rate is guaranteed NEVER to go up.

	\$5,00	00.00	\$10,00	00.00	\$15,00	00.00	\$25,000.00		
Age	Male	Female	Male	Female	Male	Female	Male	Female	
60	\$28.95	\$21.85	\$56.90	\$42.70	\$84.85	\$63.55	\$140.75	\$105.25	
61	\$30.50	\$22.35	\$60.00	\$43.70	\$89.50	\$65.05	\$148.50	\$107.75	
62	\$31.45	\$22.90	\$61.90	\$44.80	\$92.35	\$66.70	\$153.25	\$110.50	
63	\$32.50	\$23.70	\$64.00	\$46.40	\$95.50	\$69.10	\$158.50	\$114.50	
64	\$33.50	\$24.55	\$66.00	\$48.10	\$98.50	\$71.65	\$163.50	\$118.75	
65	\$34.75	\$25.50	\$68.50	\$50.00	\$102.25	\$74.50	\$169.75	\$12 3.50	
66	\$35.90	\$26.35	\$70.80	\$51.70	\$105.70	\$77.05	\$175.50	\$127.75	
67	\$37.05	\$27.25	\$7 3.10	\$53.50	\$109.15	\$79.75	\$181.25	\$132.25	
68	\$38.70	\$28.95	\$76.40	\$56.90	\$114.10	\$84.85	\$189.50	\$140.75	
69	\$39. 7 5	\$30.60	\$7 8.50	\$60.20	\$117.25	\$89.80	\$194.75	\$149.00	
70	\$43.85	\$32.45	\$86.70	\$63.90	\$129.55	\$95.35	\$215.25	\$158.25	

▲ Don't see your age or coverage amount? Call us at 1-800-667-2909.

These monthly rates include a \$12 annual policy fee.



Underwritten by
United of Omaha Life Insurance Company
Companion Life Insurance Company
Mutual of Omaha Affiliates

This is a solicitation of individual insurance. A licensed insurance agent/producer may contact you by telephone. **These policies contain benefits, reductions, limitations, and exclusions to include a reduction in death benefits during the first two years of policy ownership.** Whole life insurance is underwritten by United of Omaha Life Insurance Company, 3300 Mutual of Omaha Plaza, Omaha, NE 68175, which is licensed nationwide except NY. Life insurance policies issued in NY are underwritten by Companion Life Insurance Company, Melville, NY 11747. Each underwriting company is responsible for its own financial and contractual obligations. Not available in all states. Benefit amounts may vary by state. Policy Form ICC18L198P or state equivalent (D787LFL19P in FL, 1002Y-0119 in NY).

¹Ages 50 to 75 in NY. ²Once your application has been received with your first month's premium, we will review and accept it.

jitterbug[®]

Easy to use.
Easier to afford.

New lower prices, same great phones.

Easy | Our easy-to-use Jitterbug® phones feature large screens, simple menus, powerful speakers and Urgent Response buttons. The Jitterbug® Flip2 has big buttons and one-touch speed dialing while the Jitterbug® Smart4 has voice typing, video chat and internet access.

Helpful | Whether you want to learn more about your new phone, need a ride or have a health concern, we're here to help. And when you add Urgent Response, enjoy peace of mind knowing you can count on us, even in an emergency. Our kind and knowledgeable, specially trained, 100% U.S.-based caring team listens and goes above and beyond in answering your questions.



Unlimited Talk & Text + 1GB Data FREE!²

99 mo.*

- 24/7 access to our caring team
- · Fast, reliable nationwide coverage
- · No long-term contracts
- New Family Share Plan savings

*Plus \$3.23 admin. fee, variable USF/surcharges, taxes & smartphone data plan per line. \$19.99/mo. requires paperless billing.

Call Now! **1.866.991.6842**

Available at:





Walgreens

available at amazon

lively.com/phones



*For a description of our fees and taxes, visit lively.com/support/faqs. Monthly fees are subject to change. See lively.com for plans pricing. Plans or services may require purchase of a Lively device and a *35 one-time activation fee per line. Not all services available on all plans. *20 off *799 Flip2 and *1199 Smart4 prices valid only for new lines of service. Valid 9/1/24 through 10/5/24 at Best Buy and Amazon for Flip2 and Smart4. Valid 9/1/24 through 9/28/24 at Rite Aid and Walgreens for Flip2. *21GB data for Jitterbug Smart only. Urgent Response, Nurse On-Call and Operator Services available 24/7. For Customer Service business prox. location of phone when phone is turned on and connected to network. Lively does not quarantee an exact location. Lively is not a healthcare provider. Lively

hours see lively.com/support/faqs. Urgent Response tracks approx. location of phone when phone is turned on and connected to network. Lively does not guarantee an exact location. Lively is not a healthcare provider. Lively Rides service is arranged through the Lyft Platform. Ride fares are applied to your monthly Lively bill. Consistently rated among top wireless providers as fast and reliable by Rootmetrics. Screen images simulated. Device appearance varies. Lively and Jitterbug are trademarks of Best Buy Health, Inc. ©2024 Best Buy. All rights reserved.